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# AccuRoute® v4.1 Release Notes

October 2013



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# Summary of Features

These AccuRoute v4.1 Release Notes contain information on new features, enhancements, resolutions, and limitations.

## New Features

The following tables summarize the new Server and Client features specific to AccuRoute v4.1:

**Table 1: AccuRoute v4.1 Server Features**

Components Affected	Node	New Feature	Description
AccuRoute Server	Connectors	<a href="#">DMS Connector for MS SharePoint</a>	The DMS Connector for MS SharePoint is now qualified with MS SharePoint 2013.
	Components	<a href="#">Compound File Component</a>	This new Component extracts documents contained within a compressed container file or email message. It can expand and compose the documents to specific formats.
	Groups	<a href="#">Mobile Client</a>	Administrators can manage Mobile Client user group permissions.
	Web Client Views	<a href="#">Administration Node</a>	Administrators can configure group user access to the Web Client's Administration Node, including the Help Desk.
	Configuration	<a href="#">Network Folders</a>	Administrators can configure Network Folders and sub-folders as new Destination types. Authorized user groups can view and create Folder Recipients for messages and distributions in the Web Client.
		<a href="#">Distribution Collections</a>	Server Administrators can configure Distribution Collections for use by specific user groups and devices.
		<a href="#">Document Stamps</a>	Administrators can create Document Stamps and make them available to specific user groups.
	Properties	<a href="#">Overriding Property mapping for prompts</a>	Automatically map user-added values to a property, overriding the default values and allowing Web Client users customized prompts for Embedded Directive-based scans.
	Devices	<a href="#">Always Prompt User for Password</a>	Server Administrators can configure any button on a device client to require that a user enter their password.
<a href="#">New Dialogic Brooktrout Driver Support</a>			The new Dialogic Brooktrout driver v6.6.0 is qualified with AccuRoute v4.1 and compatible with Windows 2012.

**Table 2: AccuRoute v4.1 Clients Features**

Components Affected	New Features	Description
Mobile Client	<a href="#">Mobile Client</a>	<ul style="list-style-type: none"> <li>• Preview and send documents from mobile devices.</li> <li>• Create Mobile Reservations for future scanning or email.</li> <li>• Use Personal, Group and Preset Distributions.</li> <li>• Create Distributions based on internal workflows from anywhere.</li> </ul>
Web Client	<a href="#">Administration Folder and Help Desk</a>	Authorized user groups can configure Routing tables and Fax Release schedules from the Administration Folder. In the Help Desk, they can view and manage Messages (both their own and those of others).
	<a href="#">Folder recipient types</a>	Authorized user groups have access to Folders, including FTP, UNC and cloud-based storage (Dropbox™). Users can navigate the Folders and sub-folders and (optionally) create sub-folders.
	<a href="#">Distribution Collections</a>	User groups can access the Distribution Collections created for them on the server and save any modifications as new Distribution Collections.
	<a href="#">PDF Encryption</a>	Users can assign passwords to PDF documents when .PDF is the final format of the document.
	<a href="#">Document Stamps</a>	Authorized user groups can apply Document Stamps created for them on the server to .PDF output.
	<a href="#">Distribution Expiration Settings</a>	Users can set either a specific date or the amount of time (days/months/years) from the date the distribution was created, modified, or last used at which it will expire.
Device Client	<a href="#">Increased Recipient Information</a>	The recipient list now includes the delivered document name and format.
	<a href="#">New Device Support</a>	The AccuRoute Embedded Device Client (replacing the deprecated HP OXPd v1.6), with support for the following devices: <ul style="list-style-type: none"> <li>• HP Color LaserJet Flow MFP M880</li> <li>• HP Color LaserJet Flow MFP M830</li> <li>• HP Officejet Pro 276dw MFP</li> <li>• HP Officejet Pro 476dn MFP</li> <li>• HO Device Model M725</li> </ul>
	<a href="#">Folder Destinations</a>	Users can select Folder destinations for FTP, UNC and cloud-based storage. Users can navigate the folders and sub-folders and (optionally) create sub-folders.
	<a href="#">New button for the Embedded Device Client</a>	Use the Mobile Reservations button to scan and distribute documents based on existing Mobile Reservations.
AccuRoute SharePoint Extension	<a href="#">Public Distributions enhancement: Distribution Collections</a>	Users can access Distribution Collections on the device. Access is determined by which collections are assigned to the user's group, the device's group, and whether or not the user is authenticated on the device.
		The AccuRoute SharePoint Extension is now qualified with SharePoint 2013.

## Related AccuRoute v4.1 documentation

For more information about AccuRoute v4.1 and other AccuRoute products, refer to the [AccuRoute v4.1 documentation home page](#) to access:

- Readmes and release notes
- DMS Libraries quick start guides
- User guides and online help
- Administrator guides
- Installation and upgrade guides





# AccuRoute Server Updates

This section describes the new AccuRoute Server features for AccuRoute v4.1.

For more information on using or configuring the new features, refer to the [AccuRoute Web Client Online Help](#) and the [AccuRoute Server Administrator Help](#).

This section includes:

- [Operating System support](#) (5)
- [Connectors](#) (6)
- [Components](#) (6)
- [Groups Node](#) (7)
- [Web Client Views Node](#) (7)
- [Configuration Node](#) (7)
- [Properties Node](#) (24)
- [Device Group button settings](#) (25)

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## Operating System support

The AccuRoute v4.1 server supports

- Microsoft Windows 2012 x64
- Microsoft Windows 2008 R2 x64

## Deprecated items

The AccuRoute v4.1 server no longer supports:

- the Microsoft Windows 2003 x64 Server

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**Note** AccuRoute v4.1 supports only Microsoft Windows 2012 x64 and Microsoft Windows 2008 R2 x64.

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- SQL Server 2005 and SQL Express 2005
- MS Exchange 2003

## Connectors

### DMS Connector for MS SharePoint

The DMS Connector for MS SharePoint has been qualified with MS SharePoint 2013.

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## Components

### Compound File Component

The new **Compound File Component** for AccuRoute v4.1 can extract documents that are contained within a compressed container file or email message. It can expand and compose those documents to the format specified by the destination/rule via the AccuRoute Server.

The Compound File Component supports .ZIP, .EML and .MSG file types.

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**Note** If there are unsupported attachment file types in the compound message, the entire message fails in the Compose component.

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Using the Compound File Component, you can

- attach .ZIP, .EML and .MSG messages to the AccuRoute Desktop or Web Client.
- drag and drop .ZIP, .EML and .MSG messages into AccuRoute Watch folders.

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**Note** The **Compound File** Component is independent of the **Compose** Component. It is enabled by default and it can only be disabled using the steps below.

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**To bypass the Compound File Component so that email attachments and .zip files are NOT processed by the Compound File component:**

- 1 In the Omtool Server Administrator, expand **Rules** and select **Outbound** rules.
- 2 Double-click the Outbound Rule that is processing the **Compound File** jobs and click **Next** until the **Route to Connector** screen appears.
- 3 Select **Advanced**. The **Advanced Routing Options** screen appears.
- 4 Select the **Custom Properties** button.
- 5 Highlight **Core Properties** and select **Add**.
- 6 In the **Name** field, enter `prBypassCompoundFileProcessing`.
- 7 In the **Value** field, enter **TRUE** (the default value is **FALSE**).

Now the message can bypass the Compound File Component.

## Groups Node

### Mobile Client

AccuRoute v4.1 introduces the Mobile Client. Using the Mobile Client, AccuRoute users can preview and send documents from their mobile device, create Mobile Reservations for future scanning, and use Personal, Group and Preset Distributions. They can also receive notifications and adjust settings.

Server Administrators configure the Mobile Client user group permissions on the Configuration node. For more information on installing and configuring the Mobile Client, refer to the [AccuRoute Server Installation Guide](#).

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## Web Client Views Node

### Administration Node

AccuRoute v4.1 makes an **Administration Node** available to authorized user groups on the Web Client. Authorized user groups can access the Help Desk view from the Administration Node. In the Help Desk view, users can view and manage Messages.

Server Administrators can assign default or administrative views to specific user groups on the **Web Client** tab of **Group Properties** in the AccuRoute Server Administrator. They can customize the views on the **Web Client View Properties** page.

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## Configuration Node

### Network Folders

The Network Folders feature supports routing documents to HP Flow CM\*, Dropbox™, FTP and network folder share locations. Server Administrators can now configure Network Folders as new **Destination** types in the **Folders** node to allow users to navigate, or navigate and create, sub-folders. Users can access the configured Network Folders from the Web Client or the Mobile Client, where they can create a distribution containing any Folders defined for their domain group as a recipient destination.

Review the following requirements before working with Network Folders:

- Before you create and configure Network Folder Share (NFS) Folders, know that a UNC share destination (for example, `\\servername\share`) must be remote, not local. Otherwise, your share destination can be local (for example, `C:\share`).
- Before you create and configure File Transfer Protocol (FTP) Folders on a new FTP server, the FTP services must be installed.
- To access configured Folders, the Groups node must already be configured.

Refer to the [AccuRoute Server Administrator Help](#) for more information on the complete Network Folder configuration process, which includes:

- [Configuring Folders](#) (8)
- [Enabling Groups to access Folders](#) (15)

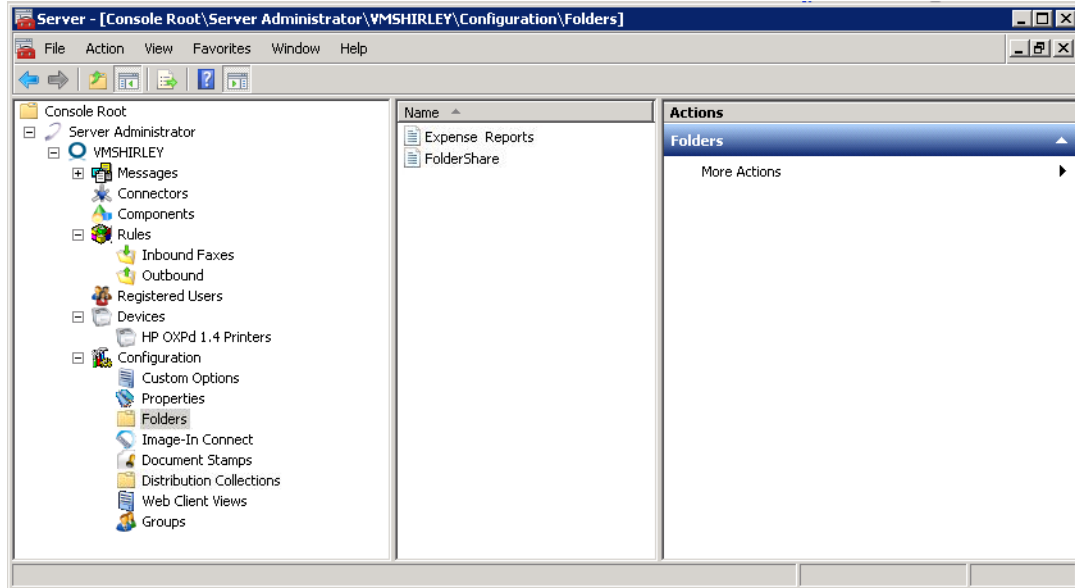
\* Support for HP Flow CM not immediately available at time of release. Please check with your System Administrator about availability.

## Configuring Folders

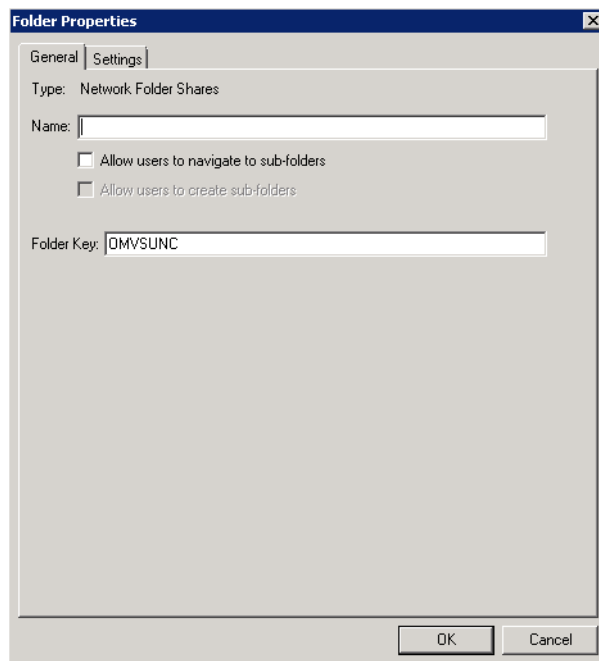
Network Folders can have either Network Folder Share (NFS) or File Transfer Protocol (FTP) destinations.

**To create a new Folder as a Network Folder Share:**

- 1 Launch the Omtool Server Administrator, expand the **Configuration** node and select the **Folders** node.

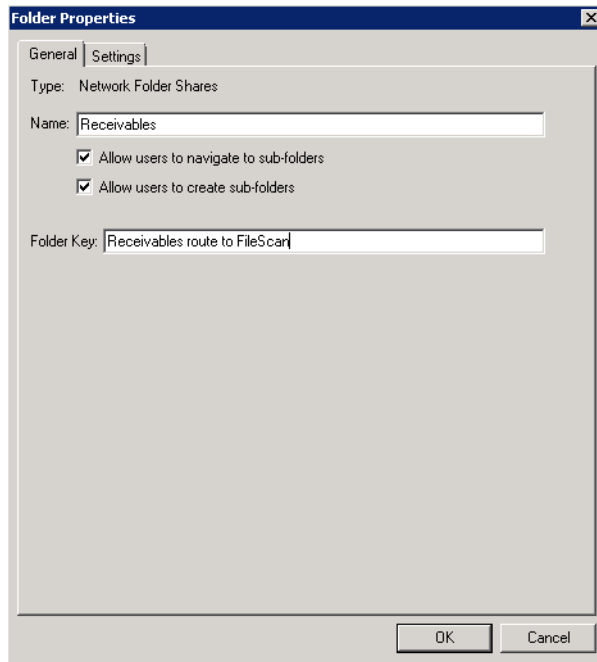


- 2 Right-click **Folders** and select **New > Network Folder Shares**. The **Folder Properties** screen appears.



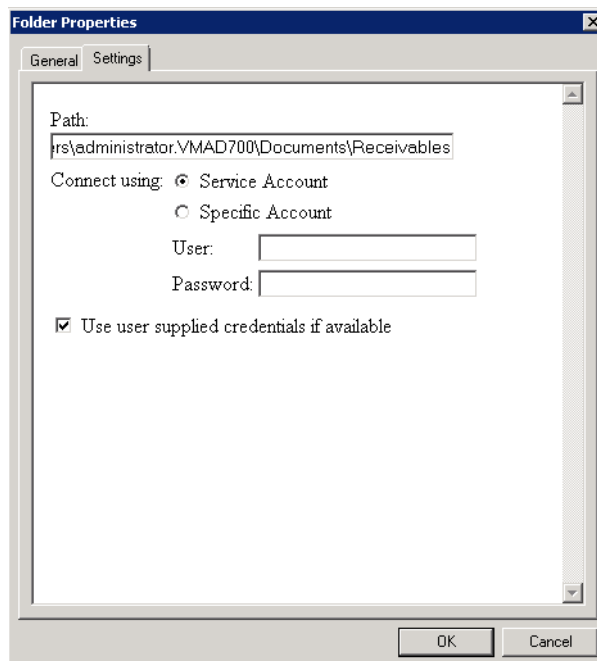
- 3 In the **General** tab, enter a folder name in the **Name** text box.

- 4 Select the **Allow users to navigate sub-folders** check box, as needed.



If you select the first box, the **Allow users to create subfolders** check box becomes active. Also select this box if appropriate.

- 5 A default **Folder Key** value appears. It is recommended that you change the **Folder Key** value to one specific to the planned destination. For example, a Folder Key of [SalesExpenseShare](#) would be logical to assign to a folder of the same name.
- 6 In the **Settings** tab, enter the path to the Network Folder Share of interest.

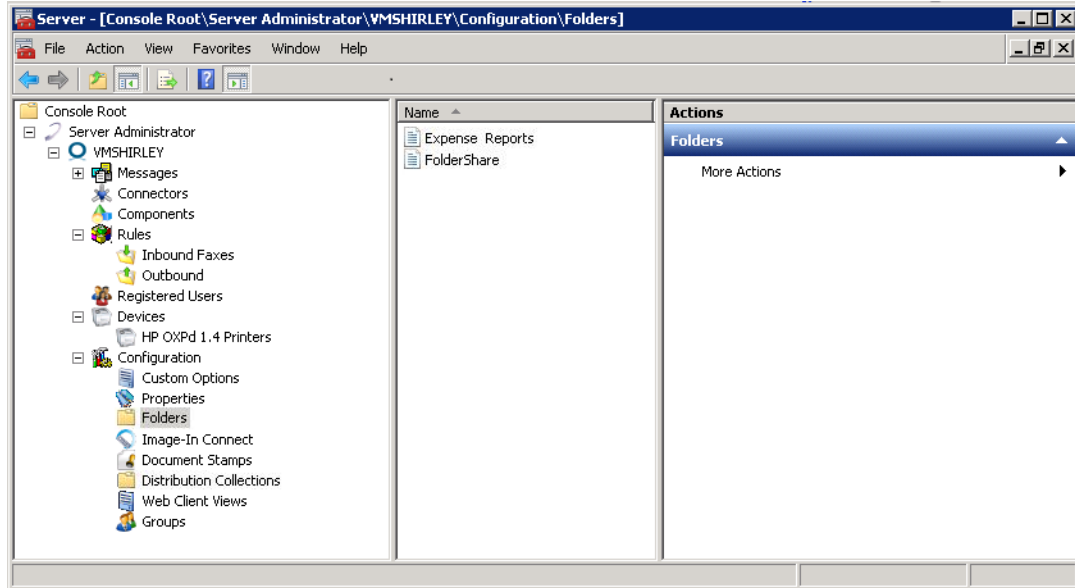


- 7 Select a connection method, either by **Service Account** or by **Specific Account**. If you select **Specific Account**, you must also enter a **User** and **Password**.
- 8 If you want to require MFP users to sign in, select the **Use user supplied credentials if available** check box and click **Save**. Otherwise, just click **Save**.

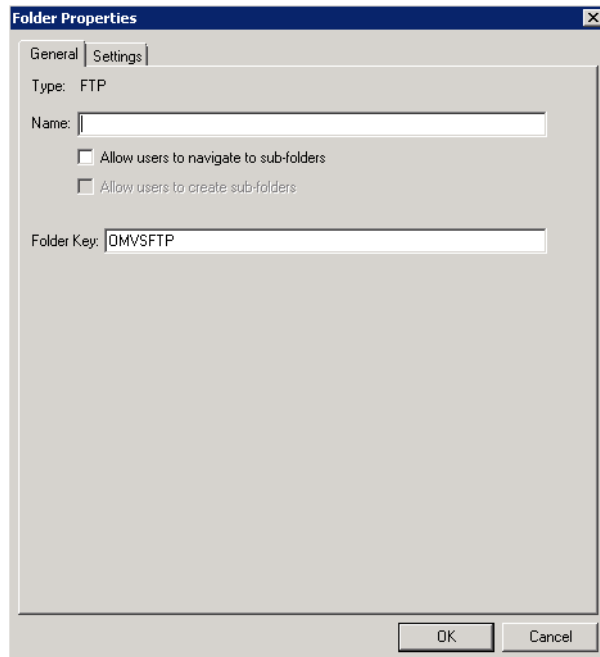
When a user logs on to a device as an authenticated user, the system uses the credentials provided when it passes the document through to be stored in a folder.

**To create a new Folder as a File Transfer Protocol (FTP) location:**

- 1 Launch the Omtool Server Administrator, expand the **Configuration** node and select the **Folders** node.



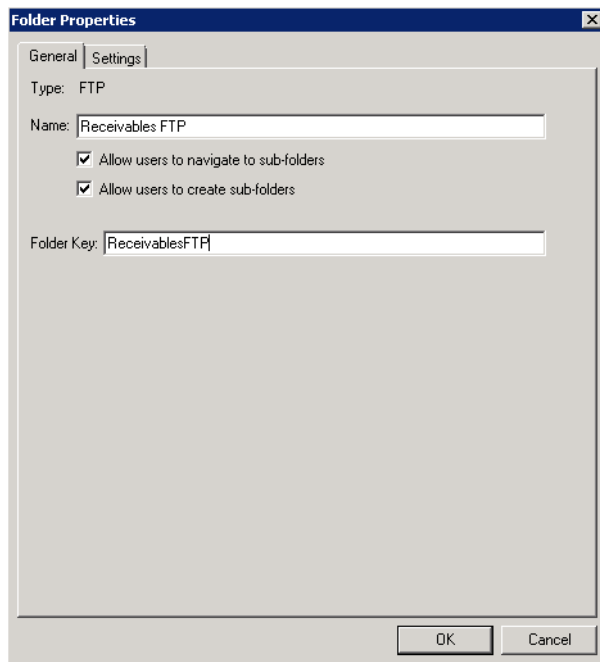
- 2 Right-click **Folders** and select **New > FTP**. The **Folder Properties** screen appears.



- 3 In the **General** tab, enter a folder name in the **Name** text box.

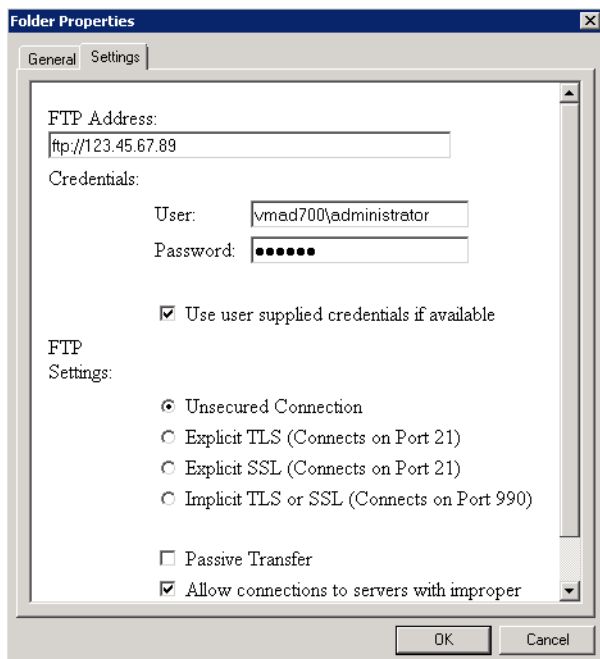


- 4 Select the **Allow users to navigate sub-folders** check box, as needed.



If you select the first box, the **Allow users to create subfolders** check box becomes active. Select this box if appropriate.

- 5 A default **Folder Key** value appears. It is recommended that you change the Folder Key value to one specific to the planned destination. For example, a Folder Key of [SalesExpenseShare](#) would be logical to assign to a folder of the same name.
- 6 In the **Settings** tab, enter the path to the FTP address of interest.

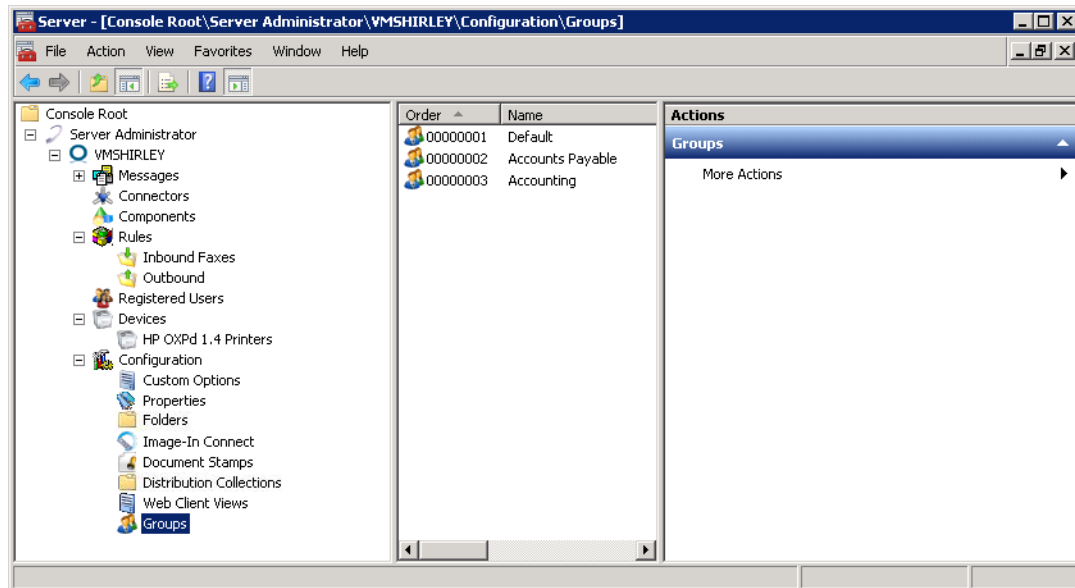


- 7** Enter a **User** name and **Password** for FTP access credentials. Check the **Use user supplied credentials if available** check box, as needed.
- 8** Select an **FTP Setting**.
- 9** Check either the **Passive Transfer** or **Allow connections to servers with improper certificates** check boxes as appropriate.
- 10** Click **Save**. The new Folder appears in the **Folders** node.

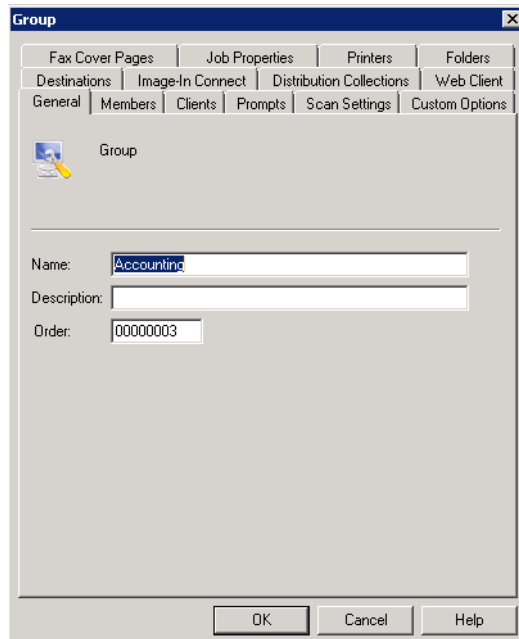
## Enabling Groups to access Folders

**Note** In order for users to access configured Folders, the **Groups** node must already be configured.

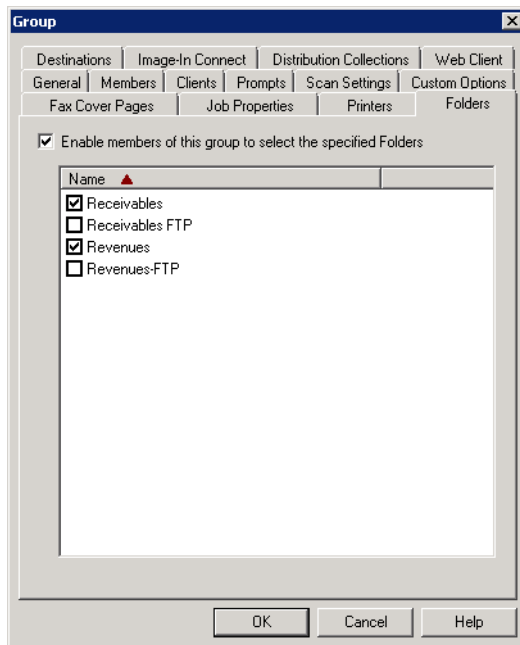
- 1 Launch the Omtool Server Administrator, expand the **Configuration** node and select the **Groups** node.



- 2 Right-click the group of interest and select **Properties**. The **Groups Properties** screen appears.



- 3 In the **Folders** tab, select **Enable members of this group to select the specified Folders**.



- 4 Select the Folders of interest from those configured and click **OK**.

## Distribution Collections

The Server Administrator Configuration node has a new option called **Distribution Collections**. You can create Distribution Collections and associate user-created distributions to these Distribution Collections. You can then associate Distribution Collections with the **Public Distributions** button of specific device groups (via the device group properties). Distribution Collections can also be associated to individual user groups, allowing multiple groups to access specific Distribution Collections.

**Note** To allow default access to them by non-authenticated users, Distribution Collections can be assigned to the **Public Distribution** button in the Device Group properties of the Public Distributions button. Authenticated users can have access to the Distribution Collections associated with the **Public Distribution** button, as well as the Distribution Collections associated with their user group.

To create and configure Distribution Collections, use the following sections:

- [Creating a Distribution Collection](#) (17)
- [Configuring a Distribution Collection for a user group](#) (20)
- [Configuring a Distribution Collection for a device group](#) (22)

## Requirements

Review the following requirements before working with Distribution Collections:

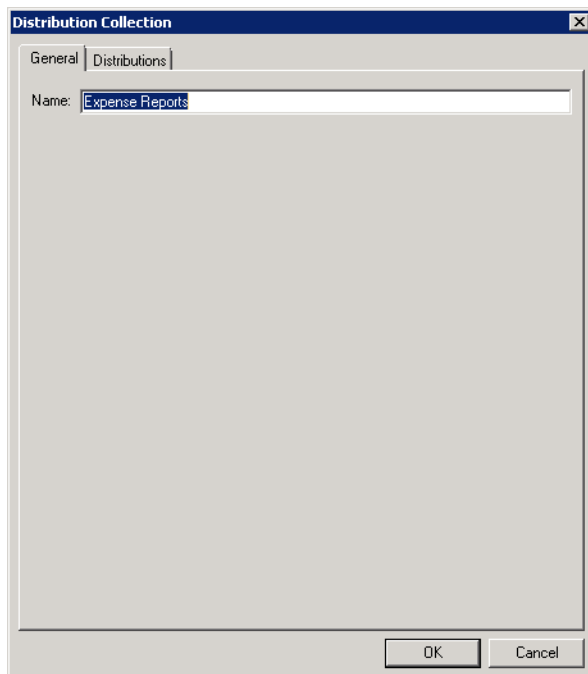
- It is recommended that you plan the configuration of your organization's Distribution Collections before beginning these procedures. Consider which distributions will be public, their destinations, etc.

- Distributions and Omtool user groups must already be created within the system.
- The AccuRoute Web Client, if users are going to access Distribution Collections from their desktops.

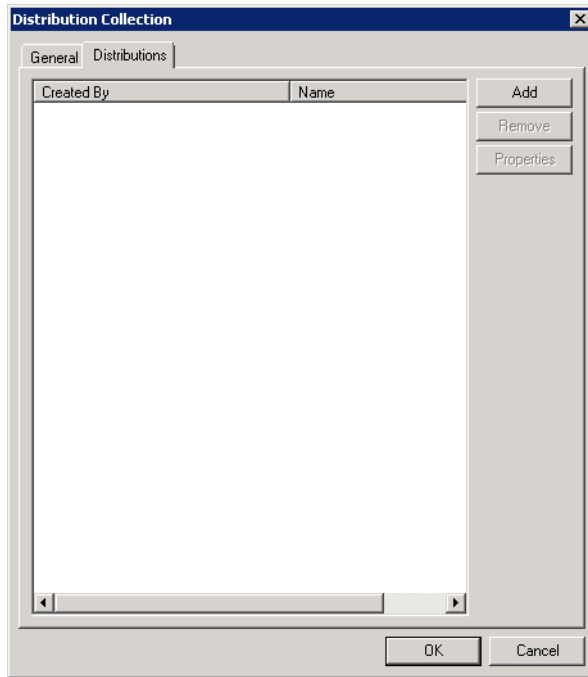
## Creating a Distribution Collection

Use this process to create the Distribution Collections, making them available for user groups and device groups. You can create collections of distributions that you do not want all users to see.

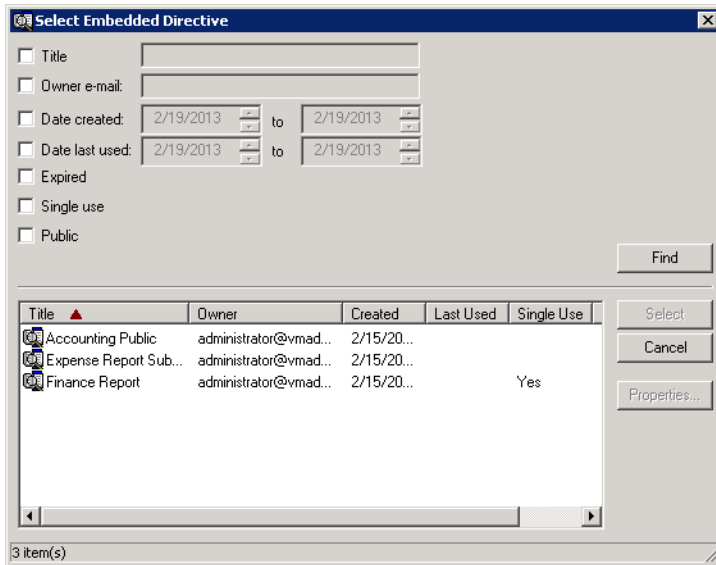
- 1 In the **Configuration** node, right-click **Distribution Collections** and select **New > Distribution Collection**. The **Distribution Collection** screen appears.
- 2 On the **General** tab, enter a name for your new collection in the **Name** text box.



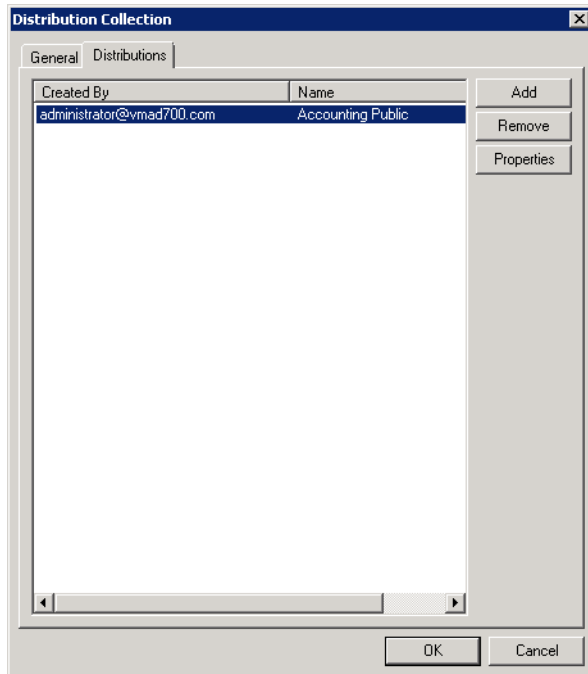
- 3 On the **Distributions** tab, click **Add**. The **Select Embedded Directive** screen appears.



- 4 On the **Select Embedded Directive** screen, select and define any of the parameters by which you want to limit your search and then click **Find**.



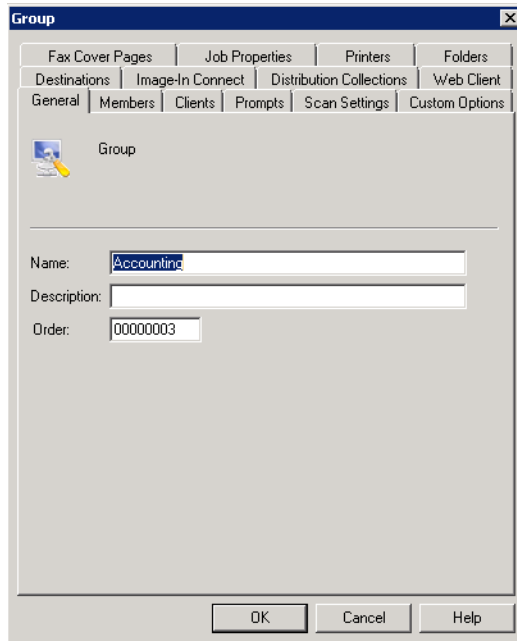
- 5 From the list, select each of the embedded directives you want available in your collection and then click **Select**. Upon returning to the **Distributions** tab, click **OK** to create the collection and exit.



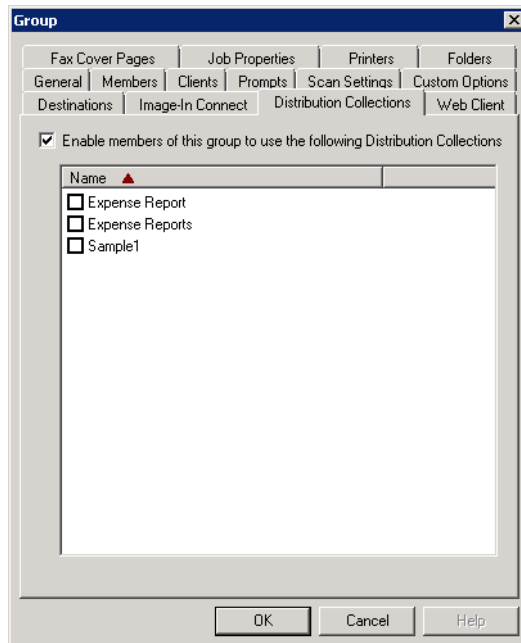
## Configuring a Distribution Collection for a user group

You can enable members of a specific group to use Distribution Collections that you do not want all users to see. Once a user in the group logs in to a device, they can see those collections listed in the control panel of the device.

- 1 In the **Groups** node, right-click the user group for which you want to provide access to the new Distribution Collection and select **Properties**. The **Group Properties** screen appears.

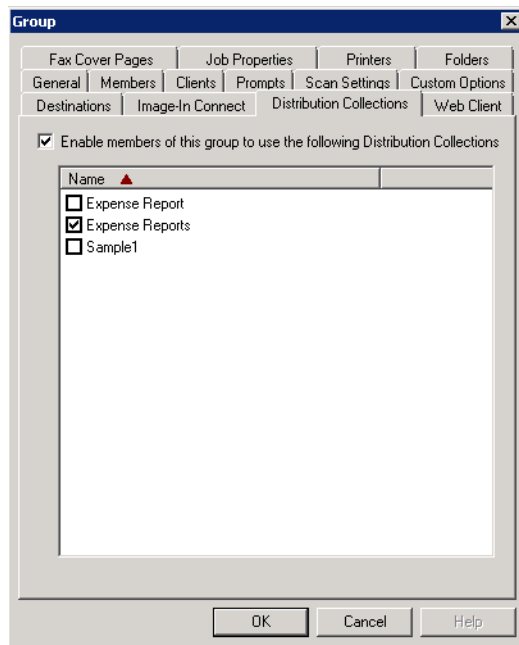


- 2 On the **Distribution Collections** tab, select the **Enable members of this group to use the following Distribution Collections** box.





- 3 Select the collections you want to make available to this group and click **OK**.

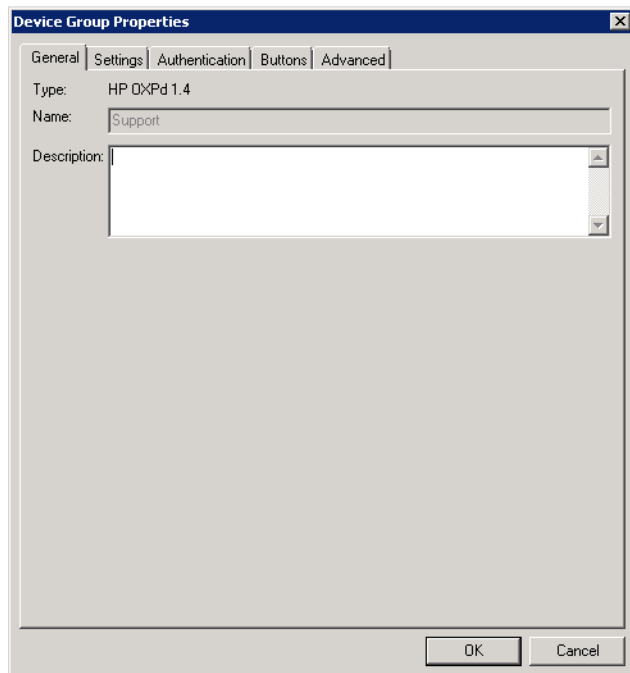


Your user group is now associated with the Distribution Collections of interest.

## Configuring a Distribution Collection for a device group

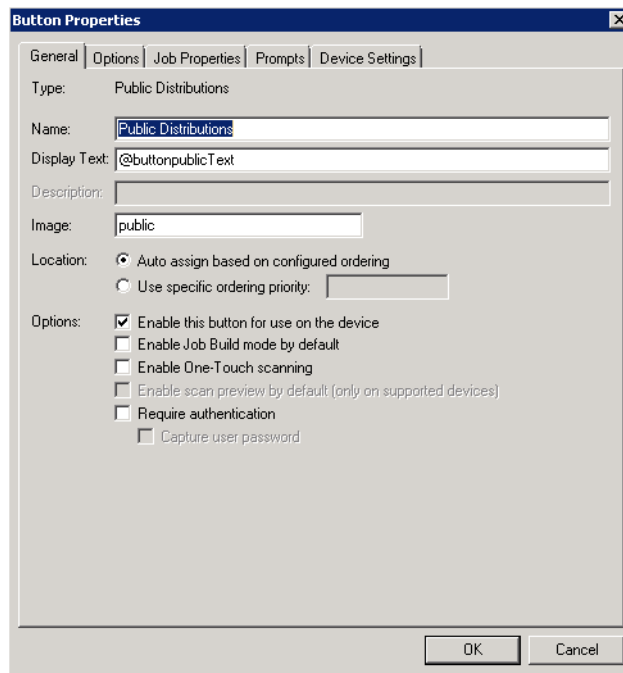
You can set specific device groups to display particular Distribution Collections for non-authenticated users when they access the **Public Distribution** button.

- 1 In the **Devices** node, right-click the device to which you want to assign a Distribution Collection and select **Properties**. The **Device Group Properties** screen appears.



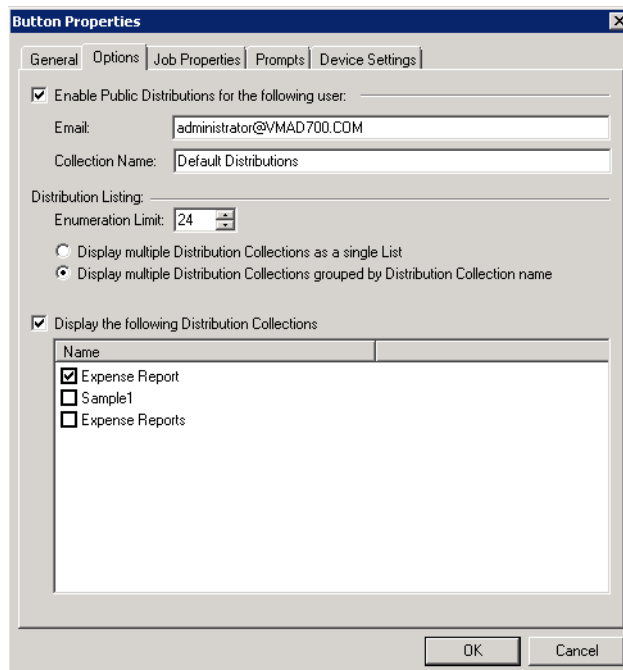
- 2 In the **Buttons** tab, select **Public Distributions** and click the **Properties** button. The **Button**

Properties screen appears.



The screenshot shows the 'Button Properties' dialog box with the 'General' tab selected. The 'Type' is 'Public Distributions'. The 'Name' field contains 'Public Distributions'. The 'Display Text' field contains '@buttonpublicText'. The 'Image' field contains 'public'. The 'Location' section has 'Auto assign based on configured ordering' selected. The 'Options' section has 'Enable this button for use on the device' checked, and other options are unchecked.

- 3 In the **Options** tab of the **Button Properties** screen, check **Display the following Distribution Collections** and select the collection of interest.



The screenshot shows the 'Button Properties' dialog box with the 'Options' tab selected. The 'Enable Public Distributions for the following user:' checkbox is checked, with the 'Email' field containing 'administrator@VMAD700.COM' and the 'Collection Name' field containing 'Default Distributions'. The 'Distribution Listing' section has 'Display multiple Distribution Collections grouped by Distribution Collection name' selected. The 'Display the following Distribution Collections' checkbox is checked, and a list of collections is shown with 'Expense Report' selected.

Name
<input checked="" type="checkbox"/> Expense Report
<input type="checkbox"/> Sample1
<input type="checkbox"/> Expense Reports

- 4 Click **OK** and then click **OK** again.

A Distribution Collection is now assigned to your device. You must push this information to your device to complete the configuration. Existing devices must first be reinstalled. For more information about device installation, refer to the [AccuRoute v4.0 documentation home page](#).

## Document Stamps

AccuRoute v4.1 introduces **Document Stamps**, which are like watermarks for your .PDF documents. They are created in the Configuration node and can be used in three ways:

- You can provide permission for individual user groups to apply them. This means you can configure particular groups to have access to specific stamps. Authorized users can access Document Stamps from both the Web Client and the Mobile Client.
- You can configure Document Stamps for rule-based application. To do so, you identify the specific Document Stamp as an advanced custom core property rule and it is applied to all jobs matching that rule.
- You can configure Document Stamps to be applied when submitting documents from the FileScan connector. To do so, use the `#prDocumentStampName` control file token or command.

Refer to the [AccuRoute Server Administrator Help](#) for more information on the creation and configuration steps, which include:

- Creating a Document Stamp
- Configuring Document Stamps for specific Groups
- Configuring a Document Stamp rule

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## Properties Node

### Overriding Property mapping for prompts

When creating custom **Properties** on the **Configuration** Node, go to the **Property Definition** screen to specify the property mapping and select the **Also create override mapping for use with Distribution Prompts** setting. Doing so includes the default property mapping as well as the override property mapping. With the override property created, the system uses the prompt value entered by the user when scanning from the Device Client buttons (for Scan to me and Personal or Public distributions).

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**Note** This feature applies only to new mappings. Existing mappings must be manually set.

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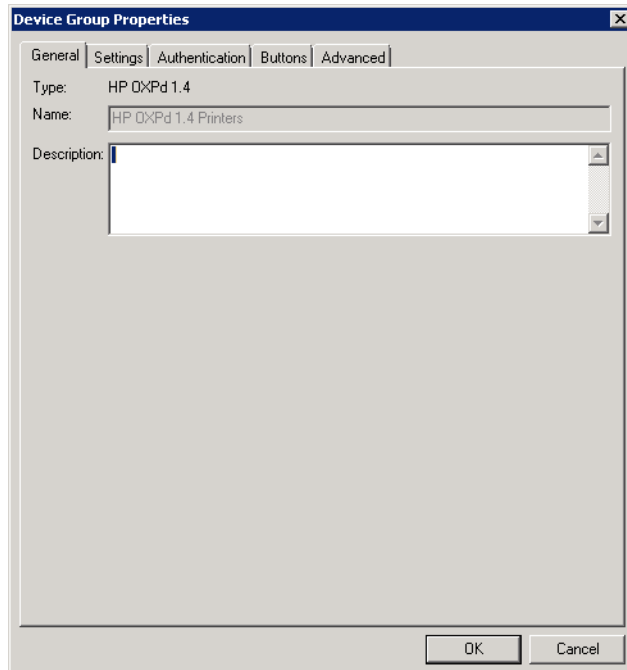
---

# Device Group button settings

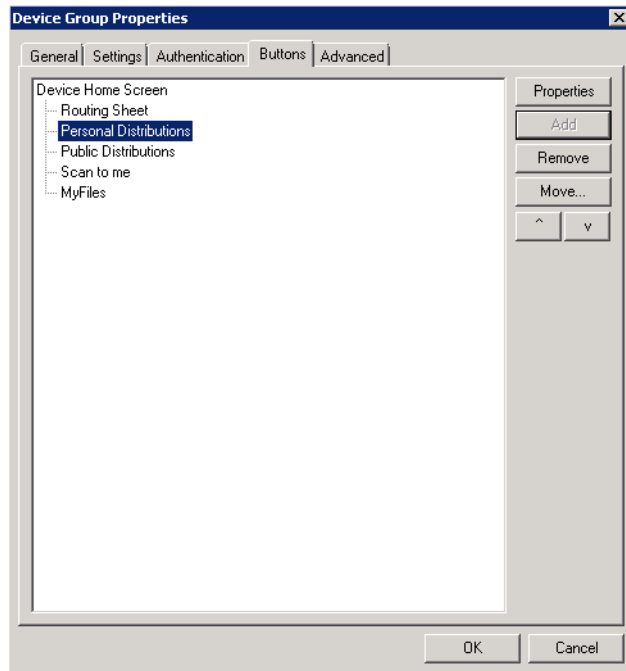
## Always Prompt User for Password

Server Administrators can now configure any button on device clients to always prompt users for a password. Set this feature at the **Device Manager** node in the AccuRoute Server Administrator.

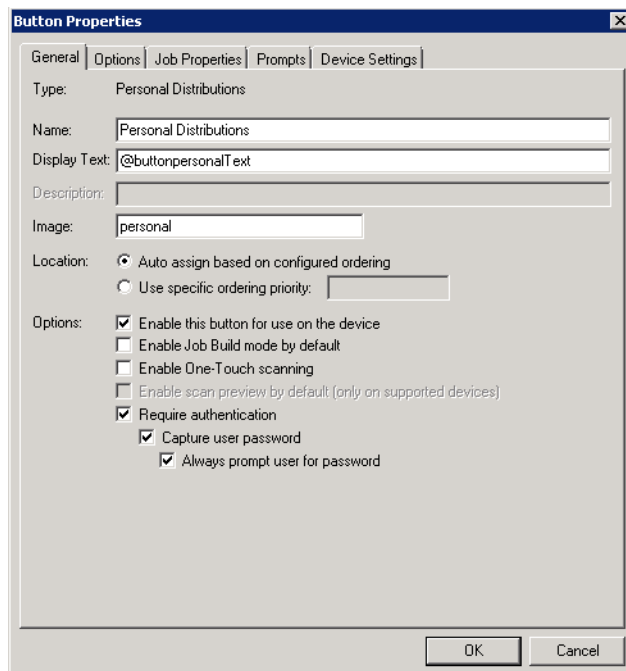
- I In the Omtool Server Administrator, expand the **Devices** node, right-click the device group of interest and select **Properties**. The **Device Group Properties** screen appears.



- From the **Buttons** tab, select a distribution type and click **Properties**. The **Button Properties** screen appears..



In the **General** tab, click **Require authentication** > **Capture user password** > **Always prompt user for password**.



---

## New Dialogic Brooktrout Driver Support

The new Dialogic Brooktrout driver v6.6.0 is qualified with AccuRoute v4.1 and compatible with Windows 2012.

If you are using a Windows 2012 environment configured for faxing, you need to install the Brooktrout v6.6.0 driver.

For details, see *Chapter 15: Installing and configuring a Dialogic modem driver* in the [AccuRoute Server Installation Guide](#).





# Omtool Client Updates

This section describes the new AccuRoute Client features for AccuRoute v4.1.

For more information on using or configuring the new features, refer to the [AccuRoute Web Client Online Help](#) and the [AccuRoute Server Administrator Help](#).

This section includes:

[Client versions in this release](#) (29)

[Operating System support](#) (30)

[Requirements](#) (30)

[Mobile Client](#) (30)

[Web Client](#) (31)

[Desktop Client](#) (36)

[Devices](#) (36)

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## Client versions in this release

AccuRoute v4.1 includes the following clients:

**Table 3: AccuRoute v4.1 Clients**

Client	Version
Mobile Client	4.1
Web Client	4.1
AccuRoute Embedded Device Client	4.1
HP OXPd v1.4	1.4.5
Extension for Autonomy Worksite	4.1
Extension for SharePoint	4.1
Extension for DM	4.1
IIC	4.1
Print to AccuRoute	4.1
IIQ	4.1
ARD	4.1

**Table 3: AccuRoute v4.1 Clients**

Client	Version
Fax Center	4.1
Fax Service Receiver	4.1

## Deprecated items

- The HP OXPd v1.6 Device Client is no longer available with the server. It has been replaced by the AccuRoute Embedded Device Client, which supports all of the existing devices as well as new devices.
- SharePoint Extensions are no longer supported with SharePoint 2007.

---

## Operating System support

AccuRoute v4.1 supports

- Microsoft Windows 2012 x64
- Microsoft Windows 2008 R2 x64

---

## Requirements

Review the following requirement before working with the new client features:

- To upgrade to the current version, you must uninstall any existing client and then install the new AccuRoute v4.1. For more information on upgrading the clients, refer to the AccuRoute Device Client Installation Guide.

---

## Mobile Client

New with AccuRoute v4.1, the **Mobile Client** supports on-the-go business users with versatile mobile document capture capabilities.

Mobile Client users can capture and distribute documents directly from their device or cloud-based storage to any of their usual destinations (including Personal, Group or Preset distributions).

Users can also create **Mobile Reservations**, creating a Mobile Scan Reservation Code for later use at an MFP inside or outside their business network. The system uses the Mobile Scan Reservation Code to appropriately distribute the submitted document information.

---

**Note** Used Mobile Reservations will be removed from the server the next day. Unused Mobile Reservations will be removed at 14 days after being created. Distributions that are referenced by a Mobile Reservation cannot be deleted until the linked reservation is cleaned up.

---

**PDF Document Stamps** and **Encryption** (passwords) can be applied to messages and distributions in the Mobile Client from **Document Delivery Options**. Mobile Client users can also use the application to receive notifications and adjust settings.

## Requirements

The Mobile Client requires an iOS 6.x or higher mobile device.

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**Note** You must download the Mobile Client application directly from the iTunes Store® to your device. For more information on installing and configuring the Mobile Client, refer to the [AccuRoute Installation Guide](#).

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## Web Client

This section describes the new Web Client features for AccuRoute v4.I. For more information about configuring the following features, refer to the [AccuRoute Web Client Online Help](#).

The AccuRoute Web Client v4.I introduces the following:

[Administration Folder and Help Desk](#) (32)

[Folder recipient types](#) (32)

[Distribution Collections](#) (32)

[PDF Encryption](#) (35)

[Document Stamps](#) (35)

[Distribution Expiration Settings](#) (35)

[Increased Recipient Information](#) (35)

## Support

The AccuRoute v4.I Web Client is now qualified with Microsoft Windows 8 x32 and Windows 8 x64.

## Requirements

Review the following requirement before working with the new Web Client features:

- The Web Client must be upgraded to AccuRoute v4.1.

To upgrade to the current version, you must uninstall the existing Web Client and then install the new AccuRoute Web Client v4.1. For more information on upgrading the Web Client, refer to the [AccuRoute v4.1 documentation home page](#).

## Administration Folder and Help Desk

The AccuRoute Web Client makes an **Administration Folder** and **Help Desk** available to authorized user groups.

From the **Administration Folder**, users can configure Routing tables and Fax Release Schedules.

**Help Desk** users can perform administrative tasks related to Messages, including:

- searching based on specific criteria
- viewing process details and history
- canceling from the active queue
- re-sending processed messages
- viewing associated attachments

Customizable user group access to this view is configured by the Server Administrator.

## Folder recipient types

Authorized AccuRoute Web Client users now have access to Network Folders as recipient types in both Messages and Distributions. These new Network Folders include FTP, UNC and cloud-based storage (HP Flow CM\* and Dropbox™) destinations.

With appropriate access, users can create sub-folders. Once a folder is selected, a user can specify the document name and delivered document format for documents routed to this folder.

User Group access to the folders is configured by the AccuRoute Server Administrator.

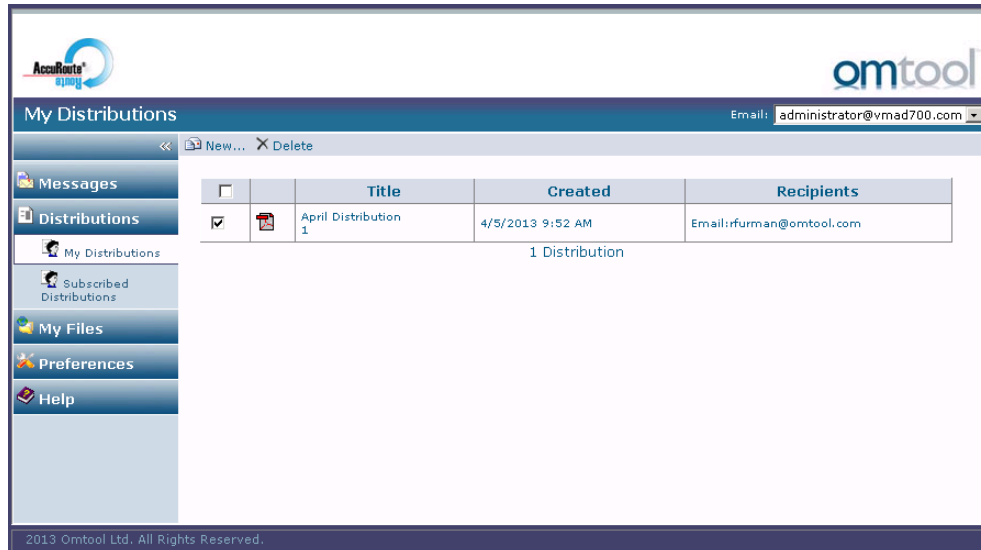
\* Support for HP Flow CM not immediately available at time of release. Please check with your System Administrator about availability.

## Distribution Collections

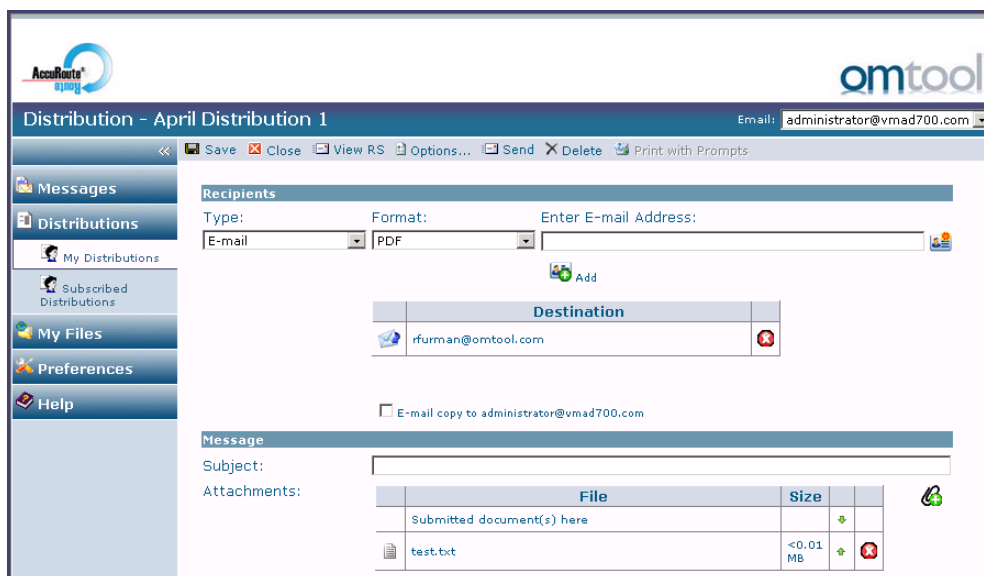
**Distribution Collections**, which are collections of Public distributions that a System Administrator creates for use by specific user or device groups, now appear as options in the Web Client.

## To modify and save an existing distribution within a Distribution Collection on the Web Client:

- In the Web Client, click **Distributions** in the scope node. Select the Distribution Collections list that you want to modify.



- Click the **Distribution** for which you want to create a modified version. Details of that Distribution appear in the Results pane.



### 3 Edit the **Recipient** information as needed and click the **Add** button.

**Recipients**

Type: E-mail Format: PDF Enter E-mail Address: billing-weekly@omtool.com

Add

Destination	
rfurman@omtool.com	

E-mail copy to administrator@vmad700.com

**Message**

Subject:

Attachments:

File	Size		
Submitted document(s) here			
test.txt	<0.01 MB		

### 4 Add any attachments, if needed, and click **Save As**.

**Recipients**

Type: E-mail Format: PDF Enter E-mail Address:

Add

Destination	
rfurman@omtool.com	
billing-weekly@omtool.com	

E-mail copy to administrator@vmad700.com

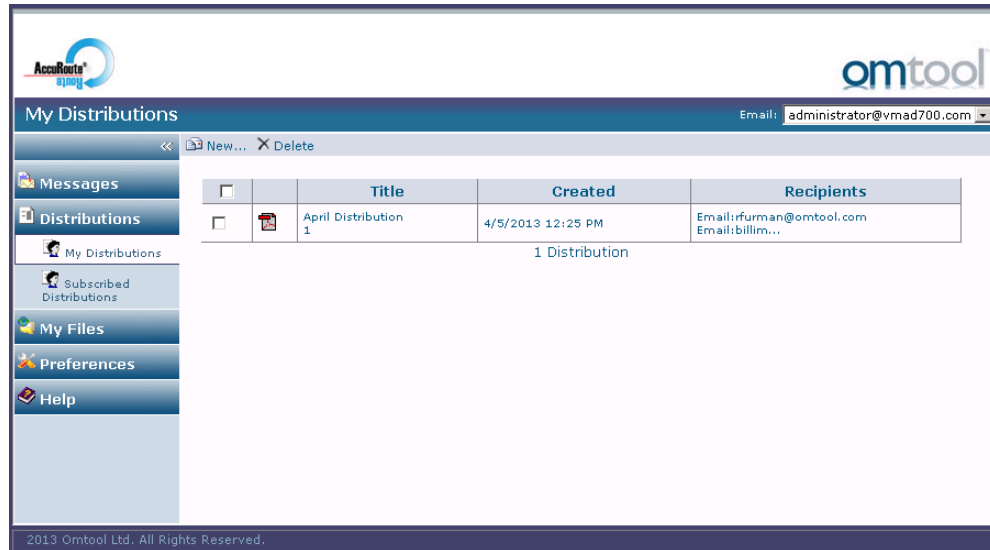
**Message**

Subject:

Attachments:

File	Size		
Submitted document(s) here			
test.txt	<0.01 MB		
April accounts.txt	<0.01 MB		

- Click **My Distributions** in the scope node to view your new Personal Distribution. It appears there because while you cannot modify the existing public distribution that is associated with a collection, the changes you make are saved as a new Personal Distribution.



## PDF Encryption

In the AccuRoute Web Client v4.1, users can assign passwords to PDF document types when .PDF is the final form of the document. Go to the **Email** or **Folder** tab of the **Options** page to assign PDF Encryption for Messages and Distributions.

## Document Stamps

AccuRoute v4.1 introduces Document Stamps. Authorized users can apply Document Stamps to outgoing .PDF documents from the **General** tab of the **Options** page for Messages and Distributions.

Document Stamps are created and assigned by the Server Administrator.

## Distribution Expiration Settings

Users can set either a specific date or the amount of time (days/months/years) from the date the distribution was created, modified, or last used at which it will expire. Expirations are set in the **General** tab of **Options**. This option is set to **no expiration** by default.

## Increased Recipient Information

The recipient list now includes the delivered document name and format.

# Desktop Client

## Distribution Collections

In the Desktop Client, Omtool Group Users can view and work with any Distribution Collections assigned to their group. See [Distribution Collections](#) (32) for more information.

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## Devices

AccuRoute v4.1 introduces the following new Device features:

[New Embedded Device Client](#) (36)

[New Device Support](#) (36)

[Folder Destinations](#) (37)

[New button for the Embedded Device Client](#) (37)

[AccuRoute Extensions for MS SharePoint](#) (37)

## Requirements

Review the following requirement before working with the new Device features:

- Devices must be upgraded to AccuRoute v4.1.  
To upgrade to the current version, you must uninstall existing devices and then install v4.1. For information on upgrading the devices, refer to the Embedded AccuRoute Software installation guides on the [AccuRoute v4.1 documentation home page](#).

## New Embedded Device Client

AccuRoute v4.1 now supports the AccuRoute Embedded Device Client.

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**Note** The HP OXPd v1.6.x client has been deprecated. If you were using either HP OXPd v1.6 or HP OXPd v1.7 Pro clients, the device client to use is the AccuRoute Embedded Device Client.

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## New Device Support

AccuRoute v4.1 adds the following MFPs to its list of supported devices:

- HP Color LaserJet Flow MFP M880
- HP Color LaserJet Flow MFP M830



- HP Officejet Pro 276dw MFP
- HP Officejet Pro 476dn MFP
- HP Officejet Pro 576 MFP
- HP Device Model M725

## Folder Destinations

Users can select Folder destinations for FTP, UNC and cloud-based storage. Users can navigate the folders and sub-folders and (optionally) create sub-folders.

## New button for the Embedded Device Client

### Mobile Reservations

AccuRoute v4.1 introduces the **Mobile Reservations** button. This is used together with the [Mobile Client](#). The Mobile Reservations button on the Embedded Device Client allows users to scan and distribute documents based on prior Mobile Reservations.

### Public Distributions enhancement: Distribution Collections

[Distribution Collections](#) can be assigned to individual device clients, as well as to user groups. The Distribution collections available to a user depend on whether or not the user is logged in, as follows:

- Non-authenticated users can access any Distribution Collection assigned to the particular device, without logging in, by pressing the **Public Distribution** button on the device.
- Authenticated users have access to the Distribution Collections assigned to the feature button on the device, as well as all Distribution Collections with which their user group is associated.

## AccuRoute Extensions for MS SharePoint

The AccuRoute Extension for MS SharePoint is now qualified with SharePoint 2013.

For details on installing the AccuRoute Extension for MS SharePoint, refer to installation guides on the [AccuRoute v4.1 documentation home page](#).

Devices

# Issues and Limitations

## Resolved issues

The following issues were found in the Omtool test laboratory during testing and have been resolved in AccuRoute v4.1:

**Table 4: Resolved issues**

Issue	Description
AR-1330	Notification messages are generated even when the Do not notify option is selected while sending a message from an HP Device.
AR-1343	The DCR server generates larger files with black and white (jbig) compression than an HP Native device. Black and white scans sent through a native device are smaller than the maximum compression through the DCR server.
AR-1350	Inbound messages are generated for every alternate fax using SR140 channels.
AR-1352	HP LAN Fax notification leaves .dat files and .000 files in LanFax/In Directory. Devices that do not accept notifications will have a problem with these files being left behind.
AR-1517	For Windows 2008 64-bit, messages composing to any of the OCR final formats failed, leaving an error message in the journal (Compose: Conversion failed in FineReader - OCR DOCX (0x8007000e - Not enough storage is available to complete this operation).
AR-1576	When PDF and Tiff source files are composed to XLS(OCR Text) and XLSX(OCR Text), the output files do not contain the full amount of text data.
AR-2036	When an HP device is configured to use IPV6, scanned documents remain in the File Transfer directory and are not picked up by the server.
AR-2449	When upgrading a remote Administrator from AccuRoute v4.0, the following error message occurs: Failed to NetShareAdd. Error: 3. This message can be dismissed with the OK button and the remote installation will properly install.
AR-2847	Without 'Enable Members of this group to use the following Web View' selected for the Default group in the Web Client tab of Group Properties, the user can launch the web client application and no error message appears.
AR-2858	When selecting the Back button, Personal Distributions appear incorrectly. Close out and log back into the button to view the correct Personal Distributions.
AR-2862	%SENDER_BUSINESS_ADDRESS%%SENDER_BUSINESS_CITY%%SENDER_BUSINESS_STATE% are not replaced when used on a Coverpage delivered from device client.
AR-3059	With HP OXP v1.6 installed with device authentication, HP AC PIN authentication is not passing the User's password.
AR-4159	When using the 'Capture user password' and 'Always prompt user for password' features with a sub-button within the Nested button, a Distribution list incorrectly appears instead of the AccuRoute Login. Enable the 'Capture user password' and 'Always prompt user for password' for the Nested button itself.
AR-4184	When a user Accepts/Declines in the Web Client Fax Preview screen, the following error appears: Object reference not set to an instance of the object. You can safely ignore this message.
AR-4230	When using HP OXPd v1.4 and device authentication for the Public Distribution button with no default distribution and no Document Collections set, the user authentication does not display group Document Collections. Change the authentication to Email, Login or PIN, and then group Document Collections will appear.
AR-4277	On the HP OXPd v1.6 M725 device, the image preview does not appear for the Scan to Me button. The Scan will still successfully complete.

**Table 4: Resolved issues**

Issue	Description
AR-4305	An error message may appear when you try to configure the Folders for FTPs. As a workaround, configure the Folders for FTP connections.
AR-4661	When using the Embedded Device Client, HP Pro devices do not support Scan Preview. This works as intended.
AR-4751	Scan settings applied to distributions do not appear in More Options on an HP device. This works as intended.
AR-4780	When using HP Pro devices, native HP LDAP authentication is not supported with OXP. This works as intended.
AR-4962	The HP LAN Fax connector is disabled by default when you install the AccuRoute v4.1 server on a Windows 2008 R2 server.
AR-5243	When logged in as a user with no email address, the error message 'Login failed: Invalid LDAP Authenticated User Email Address Attribute...' appears. User authentication from devices using the HP OXPd v1.4 Device Client is now supported for users without email addresses. In the LDAP configuration settings within the HP device's embedded web server, replace 'mail' with 'sAMAccountName' in the "retrieve email address using attribute of" edit box inside the LDAP authentication page.

## Known issues

The following issues are known for AccuRoute v4.1:

**Table 5: Known issues**

Issue	Description
AR-4330	Nested buttons do not appear in the EWS Authentication Manager.
AR-4730	When scanning documents with the 'Retain Routing Sheet in delivered document' option enabled via the Web Client, the Routing Sheet is not retained when the documents are delivered.
AR-4990	Environments with many Folders configured may experience a delay when expanding the Folder recipient type.
AR-5114	Unused Mobile Reservations are not properly removed with scheduled cleanup tasks.
AR-5302	From the Mobile Client, files that are 20 MB in size or larger remain in the 'Sending State' and are not sent. There is a 19 MB file size limitation for this version of the AccuRoute Mobile Client.
AR-5303	Domain users without an email address cannot login to the AccuRoute Mobile Client. Users must have a valid email address within the company's domain in order to login and use the AccuRoute Mobile Client.

## Limitations

The following limitations are known for AccuRoute v4.1

**Table 6: Limitations**

Limitation	Description
AR-3916	When AccuRoute v4.1 is installed on a Simplified Chinese OS, the message 'Action failed' appears. It is recommended that you install AccuRoute v4.1 on a US-based OS instead.
AR-4219	HP OXPd v1.4 devices fail to authenticate users at the Personal Distribution button when the button is set to EMAIL. You can resolve this issue by including the @domain or @[USER_DOMAIN] in the device group authentication properties.
AR-4240	On HP OXPd v1.4 devices, nested buttons with the 'Always prompt user for password' setting active fail to require authentication. Add the 'Always prompt user for password' setting to the top-level Nested button for appropriate login prompting.
AR-4317	The Xerox FX device color mode must be set to Auto.  For devices 7335-5300-7435-550/560 to retain the color setting, the device settings for color must be set to AUTO, either manually or within the Omtool Administrator. If set to COLOR, the scanner will scan in BV.
AR-4611	On the HP LaserJet M4345 MFP, if rebooting after a firmware update, when the admin password is set for the device and the password for the same device is updated for its group, the message 'Reboot Failed' appears. To reboot after a firmware update, a NVRAM init must be done, followed by configuring the device with the appropriate info, as follows: <ol style="list-style-type: none"> <li>1 Perform NVRAM initialization.</li> <li>2 Enter IP address for the HP Device (the IP Address is erased during NVRAM initialization).</li> <li>3 Launch Device EWS.</li> <li>4 Go to Networking &gt; Network Settings &gt; SNMP, and select the Enable SNMPv1/v2 read-write access radio button.</li> <li>5 Enter 'Public' in all four fields.</li> <li>6 Click Apply.</li> <li>7 Go to Networking &gt; Security, and select Authorization.</li> <li>8 Enter a password in the Enter Password and Confirm Password fields.</li> <li>9 Click Apply.</li> <li>10 In the Server Administrator, go to the Devices node and add an HP OXPd group.</li> <li>11 Install the M4345 Device, entering all the credentials (Name, Description, Network Address, Username and Password).</li> <li>12 Right-click the installed device and select Reboot from the drop-down menu.</li> </ol>
AR-4663	HP Pro Devices do not have an internal Job Build functionality. To enable Job Build functionality on the HP Pro device: <ol style="list-style-type: none"> <li>1 For the device group to which the HP Pro device belongs, go to Scan to Me Button Properties &gt; General tab.</li> <li>2 Select 'Enable Job Build by default' in the Options section.</li> <li>3 After all pages are scanned, you will see Scan and Finish buttons. If you have more documents, place them in the feeder and select Scan, or select Finish if you are done scanning.</li> </ol>

**Table 6: Limitations**

Limitation	Description
AR-4666	<p>When installing buttons on an HP Device while upgrading OXP 1.6 to AccuRoute v4.1, an 'Install failed' message appears if the 'Legacy' type was selected in the Device Group Properties. To successfully install buttons on a "Legacy" device when upgrading to AccuRoute v4.1:</p> <ol style="list-style-type: none"> <li>1 In the AccuRoute v4.1 Server, right-click on Device node and select New HP OXPd 1.6 Group.</li> <li>2 Enter a Name and Description.</li> <li>3 Go to the Settings tab and select the 'Legacy' Type.</li> <li>4 Change the URL to http://(server ip address)/OXPI.6/.</li> <li>5 Click OK.</li> <li>6 Right-click Added group and select New Device.</li> <li>7 Enter a Name, Description and Network Address for the device.</li> <li>8 Go to the Connection tab and enter Username and Password details.</li> <li>9 Click OK.</li> <li>10 Right-click the device and select Install.</li> </ol> <p>Your installation will succeed with buttons added to the device.</p>
AR-4778	<p>When using the Embedded Device Client, the HP Officejet Pro 276 dw device does not support 600 x 600 resolution scanning from the document feeder. If you choose 600 x 600 resolution in the admin scan settings, only 300 x 300 appears in the More Options device display. 600 x 600 is only an option when using native scanning or when using the glass.</p>
AR-4964	<p>If a Web Client error appears when viewing Folders, verify that the folder was not deleted (as trying to view a deleted Folder yields an error message).</p>
AR-5093	<p>Mobile Reservations are for single use. Therefore, if a Mobile Reservation is not properly delivered, verify that it was not already used.</p>
AR-5099	<p>When viewing a distribution sent from the Web Client on the Mobile Client, any attachments to that distribution do not appear on the Mobile Client.</p>
AR-5212	<p>If an error message appears when deleting a Distribution in the Web Client, verify that the Distribution has no associated Mobile Reservation.</p>
AR-5377	<p>An error occurs when installing the OPS Server in non-US operating systems. The solution is to install the OPS server on a US operating system.</p>
AR-5422	<p>At this time, HP Pro devices (Officejet Pro 276dw MFP, Officejet Pro 476dn MFP and Officejet Pro 576 MFP) that are installed on AccuRoute v4.1 are not interoperable with HP Access Control v13.0. Please check back in the Release Notes for updated information to resolve this issue.</p>



