# Omtool<sup>™</sup> Healthcare Suite installation and configuration guide

For AccuRoute® v3.01

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# omtool

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# Section I: Overview

This section includes:

Related documentation (I-I)

The installation and configuration guide for Omtool<sup>TM</sup> Healthcare Suite contains instructions on installing and configuring the AccuRoute Server v3.01, an enterprise application. It is written for systems administrators with detailed knowledge of Windows operating system and the LAN.

In addition to the AccuRoute Server, you must also install and configure the following updates/clients to set up your environment:

- Healthcare update
- AccuRoute® Web Client
- Image-In<sup>™</sup> Queue
- ▶ Image-In<sup>™</sup> Acquisition Client
- AccuRoute® Desktop Client
- ▶ Image-In<sup>™</sup> Direct Capture
- ▶ Image-In<sup>™</sup> Business Document Capture and Archive System

Important This guide contains instructions on Accuroute Server installation and configuration only.

### **Related documentation**

Following are the Healthcare Suite client documentation links:

- Image-In Queue installation and configuration guide <u>http://www.omtool.com/documentation/</u> <u>AccuRoute/v3.01/IIQ/IIQInstallGuide.pdf</u>
- Image-In Queue online help http://www.omtool.com/documentation/AccuRoute/v3.01/IIQ/UserHelp/ WebHelp/IIQHelp.htm
- Image-In Acquisition Client <u>http://www.omtool.com/documentation/OmtoolHealthCare/</u> <u>ForAccuRoutev3.01/Clients/ImageInAcquisitionClient/IIAInstallUserGuide.pdf</u>
- Image-In Direct Capture <u>http://www.omtool.com/documentation/OmtoolHealthCare/</u> ForAccuRoutev3.01/Clients/ImageInDirectCapture/IIDCUserGuide.pdf
- Image-In Business Scan and Index guide <u>http://www.omtool.com/documentation/OmtoolHealthCare/</u> ForAccuRoutev3.01/Clients/ImageInBusiness/ImageInBusiness.pdf

Section I: Overview

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## Section 2: Requirements

Before you can install the AccuRoute server on a system, you must configure the system. This section discusses hardware and software requirements for AccuRoute v3.01 server and the required configurations needed on the server.

This section includes:

Hardware and software requirements (2-1) Additional software requirements for a local composer (2-2) Additional installation requirements (2-3) Creating Omtool service account (2-4) Creating AccuRoute Admins group (2-5) Configuring Distributed COM permissions (2-5) Installing a Microsoft SQL application on the AccuRoute server (2-7) Verifying Internet Explorer Enhanced Security Configuration is disabled (2-7) Enabling 8.3 Name Creation on NTFS Partitions (2-8)

### Hardware and software requirements

The AccuRoute server installation requires a dedicated system that meets the following minimum requirements:

- U Windows NT domain computer that always runs in the same domain and is not a domain controller
- Dual core processor; 2 GHz; 4GB of RAM; RAID 5W with 100 GB of disk space; DVD-ROM drive; and Microsoft mouse or compatible pointing device

*Note* Omtool recommends using a core for each compose thread that is configured to do OCR. The AccuRoute server comes with 4 Compose threads. You can increase the number of threads as needed. Contact <u>Omtool sales</u> for more information.

Windows 2008, 2003 Standard Edition SP2 64 bit

- IIS with the following components: Common Files, Internet Information Services Manager, SMTP Service (for SMTP connector which is installed with the server) and World Wide Web Service.
  - Note

In IIS v6.0 or later, configure to allow Active Server Pages. This configuration is located in the Web Service Extensions node in the IIS console tree.

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#### Disabled Internet Explorer Enhanced Security Configuration (Windows Component).

If this component is enabled, you cannot install AccuRoute server v3.01. After you disable the component, reboot you system before proceeding with the server installation. For instructions on how to verify that the component is disabled, see <u>Verifying Internet Explorer Enhanced Security</u> <u>Configuration is disabled</u> (2-7)

- Microsoft .Net Framework 3.0 or higher versions (this is required to install SQL Express 2008)
- Microsoft Internet Explorer 7 or later
- Acrobat Reader 7.0 or later
- Internet connection

### Pre-requisite check for 64 bit systems

For 64 bit systems, configure the following.

#### **Configure IIS to run 32-bit applications**

#### To configure IIS to run 32 bit applications:

- Open a command prompt, and enter:
- 2 cscript.exe C:\InetPub\adminscripts\adsutil.vbs set W3SVC/AppPools/ Enable32bitAppOnWin64 1
- 3 Press ENTER.

L

For information on related command to switch modes, see http://support.microsoft.com/kb/894435.

### Configure Microsoft.Net 2.0

#### To register asp.net in 32 bit mode:

I Open a command prompt, and enter:

C:\Windows\Microsoft.net\Framework\v2.0.50727\aspnet\_regiis.exe -i

2 Press ENTER.

Note: This is required for installing the AccuRoute Web Client.

### Additional software requirements for a local composer

The AccuRoute server setup automatically installs a local composer on the AccuRoute server. You can also install a Remote Composer if needed. For installation instructions, see <u>Installing Remote Composer</u> (9-1).

The system where you are installing the Remote composer must have the following applications. They are required and recommended for message conversion:

- Microsoft Visio 2007 for \*.VSD and \*.VDX message attachments.
- Crystal Reports v10.0 or earlier for \*.RPT message attachments
- Microsoft Paint This is necessary where the AccuRoute Desktop has default routing sheet of Batch -Simple. In this case, if MS Paint is not available on the server, AccuRoute Desktop will not allow you to view and or print a Routing Sheet that has bar code.
- Microsoft Word 2007 for \*.DOC Routing Sheet templates

Important	After you instal Microsoft Word, you must open a Word document and register the software. You must also
	verify that pop ups do not appear to ensure successful composition of messages in the AccuRoute server.

- Note Routing Sheet templates are provided in \*.DOC and \*.OMTPL format, and these templates can be edited in Word and WordPad respectively. If \*.DOC templates are used, then Word is required on the composer because the composer converts all \*.DOC Routing Sheet templates using Word. The composer cannot be configured to use any other conversion method.
- Microsoft Office 2007 for \*.DOC, \*.DOCX, \*.PPT, \*.PPTX, \*.XLS, and \*.XLSX message attachments (recommended)

ImportantVisual Basic for Applications is required for PowerPoint document conversion. You must install this component<br/>for PPT and PPTX document formats to compose successfully on the AccuRoute Server. If this component is<br/>not installed, and you try to compose a PowerPoint document, you will get an error.

If multiple versions of an application are deployed in the LAN, the most recent version must be installed on the composer. For example, if Office 2007 and 2003 are deployed, then Office 2007 must be installed on the composer.

An item is required only if the composer must be able to convert the documents associated with the application. For example, if Microsoft Office is not deployed in the LAN, the requirement does not apply.

### Additional installation requirements

An AccuRoute server installation also requires the following:

- AccuRoute server installation CD
- Omtool service account. For instructions on how to create the Omtool service account, see <u>Creating</u> <u>Omtool service account</u> (2-4)

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- Section 2: Requirements
  - □ Windows user account that belongs to the local Administrators group. For instructions on how to create this group, see <u>Creating AccuRoute Admins group</u> (2-5)
  - AccuRoute server license key
  - Windows installation CD or access to the Windows setup on a network share
  - Turn Windows firewall off.

This is necessary in order to allow exceptions for the mmc.exe and the DCOM port (135). If the firewall is on, you will get the following message when you try to open the Omtool Server Administrator after installing the server: 0x800706ba) The RPC server is unavailable.

- Configuring DCOM. For instructions, see <u>Configuring Distributed COM permissions</u> (2-5)
- Installing MS SQL application. For instructions, see <u>Installing a Microsoft SQL application on the</u> <u>AccuRoute server</u> (2-7)
- Fax boards/modules that has been installed, configured, and tested. This is required only for an AccuRoute server that supports faxing. For information on fax board installation, consult the: Gridborg modem driver installation and configuration guide.
- □ Verifying the **NtfsDisable8dot3NameCreation** registry value is set to 0

You must enable 8.3 Name Creation on NTFS Partitions to allow Ghostscript to work with long filenames or with spaces / odd characters in the filename during conversion. In case your system does not have the registry key set to 0, you must manually enable the key and set the value to 0. For instructions, see <u>Enabling 8.3 Name Creation on NTFS Partitions</u> (2-8).

### Creating Omtool service account

The Omtool service account is a dedicated Windows user account that is designed to run Omtool services on the AccuRoute server.

Important Omtool recommends that you do not change this account or the password associated with it.

The Omtool service account user

- Must belong to Domain Users group in the domain where the AccuRoute server is being installed
- Must belong to local Administrators group on the system where the AccuRoute server is being installed
- Must have a password that never expires

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You can create or select a Windows user account as the Omtool service account. For instructions on creating Windows user accounts, consult Windows help.

### Creating AccuRoute Admins group

The AccuRoute Admins group consists of all AccuRoute users who run the Omtool Server Administrator (either on the AccuRoute server or on a Remote Administrator). These AccuRoute users must have Distributed COM access, launch, and configuration permissions on the AccuRoute server.

#### To create an AccuRoute Admins group:

- I Go to Active Directory or LDAP. Locate the domain where the AccuRoute server is being installed.
- 2 Create a group for Omtool Server Administrator users. Name this group AccuRoute Admins.
- 3 Add all AccuRoute users who will run the Omtool Server Administrator to the AccuRoute Admins group.
- 4 Log in to the system where the AccuRoute server is being installed using an account that belongs to the local Administrators group.
- 5 Add the AccuRoute Admins group to the local Administrators group.

When you need to add additional users to run the Omtool Server Administrator, you can add them to the AccuRoute Admins group.

### Configuring Distributed COM permissions

The following users and groups require Distributed COM access, launch, and configuration permissions on the AccuRoute server:

- Omtool service account user
- AccuRoute Admins group
- SYSTEM group on the AccuRoute server
- INTERACTIVE group on the AccuRoute server
  - Tip

SYSTEM and INTERACTIVE are built-in accounts that are not visible in the list of local users and groups. SYSTEM is a group for Windows services that are configured to run in the local Windows security context. INTERACTIVE is a group to which the current local Windows user is automatically added.

# Configuring DCOM permissions on Windows 2008 and on Windows 2003

#### To configure DCOM permissions on Windows 2008 and on Windows 2003:

- Log in to the system where you will install AccuRoute server using the login credentials of the local Administrators group.
- 2 Click START and select RUN. Enter dcomcnfg and click OK. The Component Services snap-in opens.
- 3 Expand COMPONENT SERVICES > COMPUTERS. Right-click MY COMPUTER and select PROPERTIES from the menu options.
- 4 Click the **COM SECURITY** tab.
- 5 Under Launch and Activation Permissions, click the EDIT LIMITS button, and then click the ADD button.
- 6 Add ANONYMOUS LOGON in the Permissions list, select the ALLOW CHECK BOX TO ALLOW THE LOCAL LAUNCH permission, LOCAL ACTIVATION permission, REMOTE LAUNCH permission, and REMOTE ACTIVATION permission for the selected group
- 7 Click **OK** twice to save changes.
- 8 Restart the system for these configuration changes to take effect.

### **Required COM permissions for remote AccuRoute Intelligent Device Client**

When you install the AccuRoute server, the AccuRoute Intelligent Device Client is installed by default. No separate installation of the client is necessary. However, if need to install the AccuRoute Intelligent Device Client on a separate system, you must configure the following DCOM permissions for the Anonymous\_User user.

#### To give Anonymous\_Logon COM permissions:

- Login to the system where you will install the AccuRoute server using an account that belongs to the Administrator.
- 2 Click START > CONTROL PANEL > ADMINISTRATIVE TOOLS > COMPONENT SERVICES.
- 3 In the console, expand **COMPONENT SERVICES > COMPUTERS**.
- 4 Right click **MY COMPUTER** and select **Properties** from the drop down menu.
- 5 Click COM SECURITY.
- 6 In the Access Permissions section, click EDIT LIMITS. The ACCESS PERMISSION page opens.
- 7 For user Anonymous\_logon, select LOCAL ACCESS and REMOTE ACCESS permissions.
- 8 Click **OK** to close the page.
- 9 In the Launch and Activate Permissions section, click EDIT LIMITS. The Launch Permissions page opens.
- 10 For user Anonymous\_logon, select LOCAL LAUNCH, REMOTE LAUNCH, LOCAL ACTIVATION and REMOTE ACTIVATION permissions.
- II Click **OK** and then **OK** to close the **Properties** page.

# Installing a Microsoft SQL application on the AccuRoute server

The AccuRoute server utilizes MS SQL database to store and archive messages. It requires access to a SQL 2008 or 2005 or SQL Express 2008 database that can be installed locally or remotely.

If SQL Express 2008 is being used, then it must be installed local to the AccuRoute Server.

Use the following SQL database application.

- SQL Server 2008 / 2005 This comprehensive database application can be installed on:
  - the AccuRoute server
  - a system on the same switch as the AccuRoute server

When installed on the AccuRoute server, SQL Server must only service databases for AccuRoute. Consider that installing an instance of SQL Server on the AccuRoute server might require the purchase of an additional SQL Server license.

### Installing SQL 2008 or 2005

Consult the SQL Server documentation for information on SQL Server licensing and installation information.

### Verifying Internet Explorer Enhanced Security Configuration is disabled

If this Windows component is enabled, you cannot install the AccuRoute server. After you disable the component, you must reboot your system before proceeding with the server installation.

#### To verify Internet Enhanced Security Configuration component is disabled:

- I Click START > CONTROL PANEL > ADD OR REMOVE PROGRAMS.
- 2 In the Add or Remove programs page, click ADD/REMOVE WINDOWS COMPONENTS. The Windows Component wizard opens.
- 3 Scroll down the Components list to find Internet Explorer Enhanced Security Configuration.
- 4 Verify that the component is disabled. If not disable the component.
- 5 Click **NEXT**, then click **FINISH**.
- 6 Reboot you system before proceeding with the installation.

### Enabling 8.3 Name Creation on NTFS Partitions

You must enable 8.3 Name Creation on NTFS Partitions to allow Ghostscript to work with long filenames or with spaces / odd characters in the filename during conversion.

#### To enable 8.3 Name Creation on NTFS Partitions:

- I Click START > RUN.
- 2 Enter regedit and click **OK**.
- 3 In the **Registry Editor**, go to: HKEY\_LOCAL\_MACHINE\SYSTEM\CURRENTCONTROLSET\CONTROL\FILeSYSTEM
- 4 Right click the **NtfsDisable8dot3NameCreation** entry and select **MODIFY** from the drop down menu.
- 5 The Edit DWORD Value page opens.
- **6** In the **VALUE DATA** text box, enter 0.
- 7 Click **OK** to close the page.

## Section 3: Installing the AccuRoute server

This section includes:

Introduction to installing the AccuRoute server (3-1)

Note about CPU Core Check (3-1)

Installing AccuRoute server (3-2)

Configuring the server configuration wizard (3-8)

Installing AccuRoute v3.01 Healthcare Update (3-11)

### Introduction to installing the AccuRoute server

The AccuRoute server is installed with:

- specialized Windows services that carry out the document distribution responsibilities of the server
- components that complete message processing tasks
- connectors that connect the AccuRoute server with external systems that submit messages to the server and distribute them to their final destinations
- Omtool Server Administrator, the management application for the AccuRoute server

### Note about CPU Core Check

The AccuRoute server is now hard-licensed to core-count (that is the server license has a built-in core count capability). This capability will not allow you to install the server on machine that has more with core counts than the license allows for. If the system has a higher core count, contact <u>omtool sales</u> for a license with a higher core count and then proceed with server installation.

The standard AccuRoute license allows use of product on a system with up to four (4) CPU cores. Anything larger than four CPU cores will need to go to the eight (8)core. The eight core will support eight to twelve CPU cores but anything larger will go to the Data Center Server. The Data Center Server will support hardware with sixteen (16) or greater CPU core.

Important The installation will not continue without the proper license.

### Installing AccuRoute server

The AccuRoute server setup program has a verification utility that checks the server for compliance with installation requirements. All installation requirements must be met before AccuRoute can be installed.

#### To install the server:

- Log in to the system where the AccuRoute server is being installed using the Omtool Service account.
- 2 Insert the AccuRoute server installation CD into a CD-ROM drive, or go to a network copy of the AccuRoute server setup and run \MESSAGESERVER\SETUP.EXE.

The InstallShield wizard opens and configures your system for installation. When configuration is complete, you see the welcome message.



3 Click **NEXT**. The setup shows the license agreement page.



#### 4 Select I ACCEPT THE TERMS OF THE LICENSE AGREEMENT.

5 Click **NEXT**. The setup shows the installation options.

AccuRoute (tm) Server	<u>×</u>
Setup Type Select Typical to install all AccuR Custom to set up a remote server	oute features and use this computer as the main server. Select that performs a distributed function or to run a custom installation.
	Click the type of setup you prefer.
	<ul> <li>Typical All normally used program features are installed. (Recommended)</li> </ul>
	Cugtom Select the program features you want installed. (Recommended for advanced users.)
	Destination Folder C.\Program Files\omtool\Omtool Server\
InstallShield	< Back Next > Cancel

Note

The default destination folder is **C:\PROGRAM FILES\OMTOOL\OMTOOL SERVER**\ You can change the destination if necessary by clicking **BROWSE** and then browsing to the desired location. However, you cannot install the server on the root of a drive, for example, C:\

- **6** Select **CUSTOM** and then manually select ObjectArchive from the custom options. Verify that the following features are selected.
  - Message Server
  - Connector Package

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- Component Package
- Omtool Server Administrator
- Client installs
- ▲ Server Tools

Important If you select ObjectArchive option, verify that the MS SQL server must be same for the ObjectArchive and the AccuRoute databases.

7 Click **NEXT**. The setup requests a license key.

AccuRoute (tm) Server		×
License key		
Enter product license key		
	License key.	
InstallShield	< Back Next >	Cancel

8 In the LICENSE text box, enter a valid license key and click **NEXT**. The setup checks the system for installation requirements and displays the results.



9 Review the results and perform one of the following listed actions.

Important If Microsoft Office is partially detected by the setup, exit the setup and verify that Office is configured for firsttime use. Start an Office application, and if prompted, enter a user name and initials. Wait for a new document to open and then exit the Office application. If Microsoft Office is still only partially detected, verify that Word, Excel, and PowerPoint are installed and continue with the AccuRoute server installation.

- To exit the setup or to install components that are required for the installation, click **CANCEL** and then click **YES** to exit the setup.
- To continue with the installation, click NEXT. The setup requests logon credentials for the Omtool service account. By default, the User Name field is populated with the name of the user logged in to Windows.

AccuRoute (tm) Server		×
Service Account		
Enter the account information to	run the services as	
	Before running the installation, you should have created or selected a Windows user account that is designated for this purpose. The account must belong to the Domain Users group and have the required security settings described in the installation guide.           NT         Domain:         Image: Comparis the security settings described in the installation guide.           MT         Domain:         Image: Comparis the security settings described in the installation guide.           User Name:         Image: Comparis the security settings described in the installation guide.           Bassword:         Image: Comfirm Password:           Do not change the credentials for this user account after the server is installed.	
InstallShield	< Back Next > Cancel	

- 10 Provide the logon credentials of the Omtool service account.
  - a In the **NT DOMAIN** field, enter the name of the Windows domain.
  - **b** In the **USER NAME** field, enter the user name.
  - c In the PASSWORD and CONFIRM PASSWORD fields, enter the password for the user.
  - d Click **NEXT**. The setup validates the user account and then displays options for the message database.

ccuRoute(tm) Server		×
Message Database		
Enter information about the data continuing, the installer must be	base that will be used to store messages and message records. Before able to validate the database connection using the information you provide.	
	Enter the name of the computer that will host the database and choose a name for the database. Then choose the type of authentication that should be used to connect to the database. (Select Windows Integrated Authentication to use the logon account for the Ontool services.)	
	If the Omtool server will be part of an Omtool server cluster, the database must be located on a distributed system that does not belong to the cluster.	
	Server: kolkata/SQLExpress Database: AccuRoute Server1	
	<ul> <li>Use <u>Windows</u> Integrated Authentication</li> <li>Use S<u>D</u>L Authentication</li> </ul>	
	User Name:	
	Password:	
InstallShield	< <u>B</u> ack <u>N</u> ext >	ancel

II Complete the database configuration:

When the setup detects **SQL Server 2005**, verify that the **SERVER** field is populated with the name of the server running the Microsoft SQL Server database application. Then manually add the name of the SQL instance after the server name. For example: Servername\SQLInstanceName. Otherwise you will get the following error: Failed to validate SQL connection information.

Note The default value is the local server where the setup is running.

**a** In the **Database** field, review the name of the message database name and modify it if necessary.

Note	During installation, the database is created on the AccuRoute server in\OMTOOL\OMTOOL
	Server\Database.

- **b** Select the authentication method that the Omtool services use to access the database. Choose one of the following:
  - Use WINDOWS INTEGRATED AUTHENTICATION to use the Omtool service account. This is the default.
  - Use SQL AUTHENTICATION to use SQL Server authentication. If you select this option, enter the logon credentials in the User Name and Password fields.

AccuRoute® Server		X
ObjectArchive Workspace ObjectArchive requires a worksp	ace to store Transaction Journals, Logs, and other temporary files.	
	Select a location to create working folders for ObjectArchive.	
	-Working Folder c:\DaData\ Browse	
InstallShield	< <u>B</u> ack Next> Cancel	

### 12 Click NEXT. The ObjectArchive Workspace page opens.

- **13** Keep the default location of **C:\OADATA\** and click **NEXT**. See also <u>Note about installing</u> <u>ObjectArchive</u>.
- 14 The setup validates the connection to the database and displays installation settings.



**15** Review the installation settings.

Section 3: Installing the AccuRoute server

**I6** Click **NEXT** to proceed with the installation.



When installation is complete, the setup displays the following message.

AccuRoute (tm) Server		
	InstallShield Wizard Complete	
	The InstallShield Wizard has successfully installed AccuRoute (tm) Server. Click Finish to exit the wizard.	
InstallShield	< <u>B</u> ack Finish Cancel	

- 17 Click **FINISH**. The setup launches the server configuration wizard.
- 18 Continue to <u>Configuring the server configuration wizard</u>.

### Configuring the server configuration wizard

After the AccuRoute server is installed, the server configuration wizard launches automatically. The server configuration wizard must be completed before the Omtool Server Administrator can be started.

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#### To complete the server configuration wizard:

Verify that the server configuration wizard has opened and is showing a welcome message.

Important When setting up the passive server in an AccuRoute server cluster, exit the server configuration wizard and click **No** when prompted to run the wizard again when Omtool Server Administrator starts.



2 Click **NEXT**. You see the server configuration completed message.



#### 3 Click **FINISH** to close the wizard.

The server configuration wizard saves the configuration and starts Omtool Server Administrator.

Section 3: Installing the AccuRoute server

🚡 omtoolserver - [Console Root\Omtool	Server Administrator]
🚡 Eile Action View Favorites Window	w Help
Console Root	Name
	7

When Omtool Server Administrator is closed, Microsoft Management Console displays a message about saving changes to the MSC file. This file records the current position of items in the console tree. To preserve the console state, save the changes.

If prompted to update the MSC file, click **YES**.

### Note about installing ObjectArchive

When installing ObjectArchive, you are prompted to specify the OaData folder (by default, it is C:\OaData). Specifying a UNC path for the OaData folder is not supported since it could lead to data loss.

Note This folder should always be a local drive as it maintains journals of events like network failure etc.

### Installing the AccuRoute v3.01 Healthcare Update

This section includes:

Instructions for downloading the Update (3-11) Installing AccuRoute v3.01 Healthcare Update (3-11)

### Instructions for downloading the Update

#### To download the Accuroute v3.01 Healthcare Update:

- I Open Internet Explorer browser and go to <a href="http://www.omtool.com/support">http://www.omtool.com/support</a>.
- 2 Log in using your customer number.
- 3 Locate the module AccuRoute v3.01 Healthcare Update in the DOWNLOADS & DOCS section.
- 4 Download the module and save it to a local drive.
- 5 Extract the files to a location on your AccuRoute server.

### Installing AccuRoute v3.01 Healthcare Update

#### To install the Update:

- Log in to the AccurRoute Server system using the credentials of an Administrator.
- 2 Go to the location where you saved ARS3.01-HealthcareServer.exe file.
- 3 Double click the executable. The **AccuRoute Extensions for Healthcare** page opens prompting you to extract and install the update.

🕎 AccuR	oute Extensions for Healthcare	×
Ð	Extract and install AccuRoute Extensions for Healthcare files	

4 Click **CONTINUE** to extract the files to a temporary location on your system. When extraction is complete, the **AccuRoute Extensions for Healthcare** page opens.

AccuRoute Extensions for Healthcare	X
Install AccuRoute Extensions for Healthcar	e
This will install the AccuRout	te Extensions for Healthcare.
	< Back Next > Cancel

5 Click **NEXT**. The **Detect Components** page opens listing the component that will be updated.

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uRoute Extension	s for Healthcare	
Detect Componer The listed items	nts have been detected and will be updated	a K
0	The following components will be updated: AccuRoute Server	
omtool		
	< <u>B</u> ack <u>N</u> ext>	Cancel

- 6 Click **NEXT** to install the update.
- 7 A progress bar shows the status of the installation. When installation is complete you see the **Installation Completed** page.

AccuRoute Extensions for Healthcare	×
Installation Completed Completed - review the status below	
Update completed successfully.	
< Back Finish Caros	:

8 Click **FINISH** to exit the wizard.

# Section 4: Configuring AccuRoute Server

This section contains instructions on how to configure the AccuRoute Server for the VIP release environment.

Adding the AccuRoute Web Client URL to the Server Admin (4-1) Enabling the Image-In Queue component (4-2) Creating new AccuRoute connectors (4-3) Creating message properties (4-6) Configuring Regular Expressions (4-9) Configuring Object Archive server (4-9) Creating Queues (4-12) Configuring Groups (4-18) Configuring Server Validation (4-22)

### **Creating Registered user**

For information on creating registered user, consult the Omtool Server Administrator Help, topic: <u>Registering a new</u><u>user</u>.

# Adding the AccuRoute Web Client URL to the Server Admin

Add the AccuRoute Web Client URL to the Omtool Server Administrator following the instructions below. Once you add the link, email notification messages for deficiency recipients generated by IIQ operators will contain a link to access the deficiency using AccuRoute Web Client.

### To add the AccuRoute Web Client URL:

- I Click START > ALL PROGRAMS > OMTOOL > OMTOOL SERVER ADMINISTRATOR.
- 2 In the console tree, expand the AccuRoute Server.

- 3 Right click Server name and select Properties from the drop down menu.
- 4 Click Settings to open the Settings page.
- 5 In the Web Client section, go to the URL text box and enter the AccuRoute Web Client url: <u>http://serverName/OmtoolarWeb</u> where the ServerName is the name of the AccuRoute server.

Server Properties	×
General Settings AddressBook Cluster	
AccuRoute Server	
Originator for e-mail messages generated by server	
E-mail Address: OmtoolServer	
Display Name: Omtool Server	
Web Client	
URL: http://magnolia/OmtoolARWeb	
Enable Web Client integration for: PDF	
Manage Server Profile	
Configure	
OK Cancel Help	

6 Click **OK** to save your changes.

### Enabling the Image-In Queue component

You must enable the Image-In Queue component, before it can process jobs submitted to the Image In Queue application and route them to the AccuRoute server for routing. Obtain a valid license key to enable the component before proceeding with the instructions below.

#### To enable the IIQ component:

- 7 Click START > ALL PROGRAMS > OMTOOL > OMTOOL SERVER ADMINISTRATOR.
- 8 In the console tree, expand the AccuRoute Server.
- 9 Click **COMPONENTS**. The details pane lists all the components in your AccuRoute environment.

10 Double click Image-In-Queue component to open the Properties page.

- II Click ENTER LICENSE to open the License page.
- 12 In the LICENSE text box, enter a valid license obtained from Omtool.
- **I3** Click **OK** to enable the component.

### Creating new AccuRoute connectors

This section includes:

<u>Creating New AccuRoute connector for Filescan</u> (4-3) <u>Creating and configuring Omtool Healthcare Suite Connector for MEDITECH</u> (4-4)

### Creating New AccuRoute connector for Filescan

You will need to create the New AccuRoute connector for Filescan for jobs coming from Image-In Acquisition client. These jobs are sent to Filescan for processing.

#### To create a New AccuRoute connector for Filescan:

- I Click START > ALL PROGRAMS > OMTOOL > OMTOOL SERVER ADMINISTRATOR to open the Omtool Server Administrator.
- 2 In the console tree, click **CONNECTORS > NEW > FILESCAN**. The **License** page opens.
- 3 Click **NEXT**. The **Server Address** page opens.
- 4 Click **NEXT**. Alternately, if you want the connector to run on a remote server, click Remote Server and enter the server name. Click **NEXT**. The **Display Name** page opens.
- 5 Enter a descriptive name and click **NEXT**.
- 6 You are prompted to choose the folder to scan.
- 7 Click **BROWSE**. Navigate and select the folder. You can select additional folders to scan after you have created and configured this connector.

Note If the folder does not exist you must create it and share it on the network so that it is accessible from Image-In Acquisition client.

### 8 Click NEXT.

The connector is configured and added. The **Congratulations** page opens.

### 9 Click **FINISH**.

The new Filescan connector is listed in the details pane.

# Creating and configuring Omtool Healthcare Suite Connector for MEDITECH

This section includes:

Adding Omtool Healthcare Suite Connector for MEDITECH (4-4) Configuring Omtool Healthcare Suite Connector for MEDITECH (4-5) Creating outbound rules for Omtool Healthcare Suite Connector for MEDITECH (4-5)

### Adding Omtool Healthcare Suite Connector for MEDITECH

#### To add the Omtool Healthcare Suite Connector for MEDITECH:

- I Click START > ALL PROGRAMS > OMTOOL > OMTOOL SERVER ADMINISTRATOR.
- 2 In the console tree, expand the AccuRoute Server.
- 3 Right click **CONNECTORS** and select **NEW > MEDITECH**. The Create New MEDITECH Connector wizard opens.
- 4 Click **NEXT**. The **Display Name** page opens.

To install the connector on a remote system, click the Remote server option and enter the name or IP address of the remote system in the text box beside the Remote server option.

6

- 5 In the NAME field, enter a descriptive name for the connector, the default being MEDITECH on the Server.
  - Click **NEXT** and then **FINISH** to close the wizard. The Omtool Healthcare Suite Connector for MEDITECH is created and listed in the Connector details pane.

### Configuring Omtool Healthcare Suite Connector for MEDITECH

### **To configure Meditech connector:**

- I Open the Meditech connector properties page and click **CONFIGURATION**.
  - a For the **DEFAULT DESTINATION** text box, verify the value to be **MEDITECH2OBJECTARCHIVE**.
  - **b** In the **LISTEN FOR REQUESTS FROM MEDITECH ON PORT** text box, verify the value is 3001.
- 2 Click Environments tab and then click Add to open the Environment Properties page.
  - a In the **NAME** text box, enter a descriptive name.
  - **b** Verify the **TYPE** is Magic (default).
  - c In the **SERVER** text box, enter the IP address of the Meditech server.
  - d In the **PORT** text box, use default port 3000.
  - e In the **SEGMENT** text box enter appropriate value.
  - f In the **DIRECTORY** text box enter appropriate value.
  - g In the **MIS** text box enter appropriate value.
  - **h** In the **ADMDB** text box enter appropriate value.
- 3 Click **DOCTOR LOOKUP** tab. Most fields are filled in by default. Verify all information.
  - **a** For **Logon**: change value to domain admin
  - **b** For **Attribute**: value is blank by default. Enter an attribute to search on.
- 4 Save your changes to the connector properties and close the Properties page.

### Creating outbound rules for Omtool Healthcare Suite Connector for MEDITECH

#### To create the rule:

- I Click START > ALL PROGRAMS > OMTOOL > OMTOOL SERVER ADMINISTRATOR.
- 2 In the console tree, expand the AccuRoute Server.

- 3 Right click **RULES > OUBOUND > NEW RULE**. The Create New Rule wizard opens.
- 4 Click ADD. The Add Rule Criteria list opens.
- 5 Select **DESTINATION IS AN EMAIL ADDRESS** and click **NEXT**.
- 6 In the Items to Match page, enter MEDITECH2OBJECTARCHIVE. Click FINISH then NEXT. The Add Rule Action page opens.
- 7 In the Specify the Actions to take for this Rule page, choose ROUTE TO CONNECTOR, click NEXT, the Route to Connector page opens.
- 8 From the **ROUTE TO CONNECTOR** drop down, select **OBJECTARCHIVE**.
- 9 For the **DOCUMENT DELIVERY FORMAT**, select **TIFF(IMAGES)** since Meditech uses TIFF images.
- IO Click FINISH.
- II Click **NEXT** on the fail action page and then name the rule.
- **12** Save your changes and close open dialogs.
- **I3** Save the rule.

### Creating message properties

The following message properties are created when you install AccuRoute v3.01.

- ApprovalDate
- ApprovalEmail
- ApprovalType
- DEFICIENCYSTATUS
- DeliveredDocumentName
- DeliveredFormat
- JobIDText

#### Originator



You must create the following message properties or metadata fields listed in the table below.

#### Table 4-A: List of message properties

Message property name	Custom DMS name
Account Number	• AccountNum
Medical Record	MedicalRecord
Patient Name	PatientName
Form ID	• FormID
• External Key	• ExternalKey
Folder ID	• FolderID
Scan Date	• ScanDate

When creating these message properties, observe the following rules:

- All Metadata fields should be configured as DMS Custom mappings.
- Account Number and Medical Record should use the appropriate Validators.
- Form ID may validate against an Items List or an external database table

#### To create a message property:

#### I Click START > ALL PROGRAMS > OMTOOL > OMTOOL SERVER ADMINISTRATOR.

2 In the console tree, expand the AccuRoute Server.

Section 4: Configuring AccuRoute Server

3 Expand CONFIGURATION then, right click **PROPERTIES**. From the drop down menu, select **NEW** > **PROPERTY DICTIONARY**. The **Property Dictionary Item** page opens.

Property Dicti	onary Item
General Iter	ns Validation
<u>N</u> ame:	
Label:	I
	×
<u>T</u> ype:	Text
<u>M</u> appings:	<u>Properties</u> <u>New</u> <u>R</u> emove
Automatic A: Regular E <u>x</u>	ssignment (Barcode Detection Component)
	OK Cancel

- 4 In the **NAME** text box, enter the metadata field name.
- 5 In the **LABEL** text box, enter a suitable label.
- 6 In the **INSTRUCTIONS** text box, enter an appropriate instruction on what information should be entered for this field. For example, for "Client" metadata field, you can create the following instruction: "Enter the Client name:".
- 7 Verify that the **TYPE** is set to **TEXT**.

Property Dicti	onary Item 🛛 🔀 🗙
General Iter	ms Validation
<u>N</u> ame:	PatientName
Label:	PatientName
Instructions:	Enter the name of the patient
<u>T</u> ype:	Text
<u>M</u> appings:	Eroperties Ngw <u>R</u> emove To Clipboard
Automatic A Regular E <u>x</u>	ssignment (Barcode Detection Component) pression:
	OK Cancel

- 8 In the **Mappings** section, click **NEW** to open the **Property Definition** page.
- **9** Select **DMS CUSTOM FIELD** option and enter the corresponding metadata field name as defined in the DMS repository and in the table above.

10 Click **OK** to close the **Property Definition** page. The value you entered is listed in the **Mappings** text box.

<u>M</u> appings:	\\prDMSCustomFields(prDMSFieldName=PatientNar	Properties
		N <u>e</u> w
		<u>R</u> emove
		To Clipboard

II Click **OK** to create the message property. It is listed in the **Properties** details pane.

## **Configuring Regular Expressions**

Configure Regular Expressions for known barcode formats. The advantage of using Regular Expressions is that it eliminates Omtool's need for writing code for the third party vendors.

### To configure a Regular Expression:

- I Click START > ALL PROGRAMS > OMTOOL > OMTOOL SERVER ADMINISTRATOR.
- 2 In the console tree, expand the AccuRoute Server.
- **3** Expand **CONFIGURATION** then select **PROPERTIES**. All available properties ar listed in the details pane.
- 4 Select the property item you want to configure for Regular Expressions.
- 5 In the General tab of the Properties page, go to the In the Automatic Assignment (Barcode Detection Component) section.
- 6 In the **REGULAR EXPRESSIONS** text box enter the Regular Expression for their barcode.

For example, the formats for message properties of a particular healthcare system used for internal testing only are as follows:

- o MedicalRecord: ^M\d{9}
- AccountNum: ^V\D\d{9}
- FormID: .{7}
- 7 Save your changes.

### **Configuring Object Archive server**

When you install Accuroute v3.01, it creates a local Object Archive database and connects to it by default. This is listed as Active under the Object Archive node of the Omtool Server Administrator.

Section 4: Configuring AccuRoute Server

This section includes:

<u>Creating a Volume List</u> (4-10) <u>Updating the Active Volume List</u> (4-11) <u>Creating the Object Archive DMS connector</u> (4-12)

### Creating a Volume List

When integrating with a Meditech system, crate a Volume List named MeditechReports using the instructions below.

#### To create a new volume list:

- I Click START > ALL PROGRAMS > OMTOOL > OMTOOL SERVER ADMINISTRATOR.
- 2 In the console tree, expand the AccuRoute Server.
- 3 Right click **OBJECT ARCHIVE** and select **NEW > VOLUME LIST** from the drop down menu. The **New Volume List** page opens.

New Volume L	ist	×
General Inc	lexing	
Volume List		-
<u>N</u> ame:		
Sizing:	4 📫 (GB)	
Object Archiv	/e	-
<u>S</u> erver:	KOLKATA	
<u>F</u> older:	c:\DaVolumes\	
	OK Cancel <u>H</u> elp	

- 4 In the **NAME** text box, enter the name **MEDITECHREPORT**.
- 5 In the FOLDER text box, the path to the list is listed as by default to be C:\OAVOLUMES\.

Note By default 4 GB is allocated for OaVolumes. If the space is less than 4 GB, messages will fail. You can manually configure the value to be greater or equal to 4GB for space issues.

6 Next, click **INDEXING** tab to open the **Indexing** page.

7 In the **Properties to Index** section, click **ADD** to open the **Index Properties** page.

Ind	lex Proj	berties X
B	roperty:	<b>_</b>
<u>s</u>	tore As:	Account Number ApprovalDate ApprovalType DEFICIENCYSTATUS DefiveredDocumentName DeliveredFormat FolderID Form ID LebIDT and
		Medical Record
Т		Originator Patient Name

- 8 Select **EXTERNAL KEY** from the list of available message properties.
- 9 Click **OK** to close the **Index Properties** page.
- 10 Click **OK** to close the **New Volume List** page.

### Updating the Active Volume List

The **Active** Volume List is created when you install Object Archive as part of the AccuRoute v3.01 Server. After you have added the properties to index in the **Meditech Report** Volume List you created in <u>Creating a Volume List</u>, you must update the Active Volume List with the same properties to index.

#### To update the Active Volume List

- I Double click **ACTIVE** and to open the properties page.
- 2 Click **INDEXING** tab to open the **Indexing** page.
- 3 In the **Properties to Index** section, click **ADD** to open the **Index Properties** page.
- 4 Select from the **PROPERTY** drop box the same message property (External Key) that you chose for MeditechReports.
- 5 Click **OK** to close the **Index Properties** page.
- 6 Click **OK** to close the **Active** page.

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### Creating the Object Archive DMS connector

#### To create the Object Archive DMS connector:

- I Click START > ALL PROGRAMS > OMTOOL > OMTOOL SERVER ADMINISTRATOR.
- 2 In the console tree, expand the AccuRoute Server.
- 3 Right click **CONNECTORS** and select **NEW > DMS CONNECTOR**. The **License** page opens.
- 4 In the **LICENSE** text box, enter a valid license key.
- 5 Click **NEXT**. The **Server Address** page opens.
- 6 Click **NEXT**. The **Display Name** page opens.
- 7 In the **NAME** text box, enter **OBJECT ARCHIVE**.
- 8 Click **NEXT**. The **DMS Type** page opens.
- 9 Select T2 OBJECTARCHIVE from the drop down list.
- 10 Click **NEXT**. The **ObjectArchiveServer** page opens showing the Volume Lists you defined in <u>Creating a Volume List</u>.
- II Select Meditech Report from the list and click FINISH.

DMS configuration is now complete and the Object Archive DMS connector in now listed in the Connectors details pane. Users can now use this connector to route documents for archiving.

### **Creating Queues**

AccuRoute Server Queues are related to the use of the Image-In Queue desktop clients in processing scan jobs. The queue workflow is a series of destinations that a scanned document reports makes while it is in the archiving process. This process is managed within the Image-In Queue client, but still gives users the option of adding specific data to the document to ensure that the correct values are associated with the archived document.

You can create multiple Queues to divide a document workflow into logical groups. A Queue can have its own column headings and separate editable fields. These fields must be selected on the basis of the Queue and the destination for the documents in the Queue.

Note If you intend to use server-based validation, you must create the validations before you create the queues.

#### To create a queue:

- I Click START > ALL PROGRAMS > OMTOOL > OMTOOL SERVER ADMINISTRATOR.
- 2 In the console tree, expand the AccuRoute Server.
- 3 Right click QUEUES and select NEW > QUEUE.

Properties	s for Queue	Properties					×
General	Destination	Properties	Image-In	Queue   \	Vorkflow	Meditech	L,
19	Queue						
<u>N</u> ame: <u>E</u> -mail:							_
			OK	Cano	el	<u>H</u> elp	

The **QUEUE PROPERTIES** page opens.

- 4 In the **NAME** field, enter a descriptive name for the Queue, for example Clinical.
- 5 In the **E-MAIL** field, enter an email address for the person who will manage the queue.
- 6 Click **DESTINATION** to open the Destination page.
  - a Select ROUTE TO option and from the drop down list, select OBJECTARCHIVE VIA [OBJECT ARCHIVE DMS CONNECTOR NAME] option.
  - b Click CONFIGURE to open the Profile into ObjectArchive page.
  - c Leave the **FROM** drop down empty. Click **OK** to close the page.
  - d Verify the box beside the INCLUDE TEMPLATE option is checked and that the template selected is OMNOTIFICATION-IIQ-RS.OMTPL file.
- 7 Click the **PROPERTIES** tab to open Queue property page.

a In the Specify the required properties for this queue section, click ADD. The Required Meta-Data Properties page opens.

Properties for Q	jueue Propertie	s		×
General Desti	nation Properties	Image-In	Queue   Work	flow Meditech
General Desti Specify the req JobID Text DeliveredD Required M Property: Options: S	Ination Properties inclionary Item ocumentName feta-Data Properties ApprovalDate ApprovalDate ApprovalType DEFICIENCYST. DeFiveredFormat FolderID FolderID FolderID FolderID FolderID FolderIC Mergical Fecord Patient Name	Image-In a mage-In a this queue: Options erties	Queue Work	flow Meditech
		OK	Cancel	Help

- **b** From the **PROPERTY** drop down select properties like MedicalRecord, AccountNum and FormID.
- c Check the box beside Include in **Meta-Data Deficiencies** option as needed. (This should be checked if Web users are to see the meta-data properties from the AccuRoute Web Client.)

Required	Meta-Data Properties
Property:	
Options:	Include in Meta-Data Deficiencies
	OK. Cancel

- d Click OK to close the **Required Meta-Data Properties** page. The property is now listed in the **Specify the required properties for this queue** section
- e In the **Specify the properties to display in listings for this queue** section, click **ADD** to open the **Select Property Dictionary Field** page.
- f Select properties to display in the Image-in Queue client like MedicalRecord, AccountNum and FormID.
- g Click OK. The property is now listed in the **Specify the properties to display in listings for this queue** section.
- 8 Click **IMAGE-IN QUEUE** to open the **Image-In Queue** page.
- 9 In the Folder Grouping section, click ADD.
- 10 Add grouping for message properties like MedicalRecord, AccountNum and FormID.
- II Click **WORKFLOW** tab to open the **Workflow** page.
- 12 Create two workflow rules following instructions in <u>Configuring Queue Workflow rules</u>.

- 13 Click Meditech to open Meditech page.
- 14 Check the box beside **ENABLE DEFICIENCY NOTIFICATIONS ON MEDITECH**.
- 15 From the CONNECTOR dropdown, select MEDITECH ON THE SERVER.
  - Note The Meditech connector needs to be installed in order for this to be present. See <u>Creating and configuring</u> Omtool Healthcare Suite Connector for MEDITECH (4-4).
- **16** For the **ENVIRONMENT**, choose the environment that was created when configuring the Meditech connector.
  - Note The Meditech connector needs to be installed and configured in order for this to be present. See <u>Creating and</u> <u>configuring Omtool Healthcare Suite Connector for MEDITECH</u> (4-4).
- I7 Click **OK** to create the Queue.

### Configuring Queue Workflow rules

Create the following queue workflows following the instructions below.

### Workflow rule I

I Click ADD to add a workflow. The Queue Workflow Rules Properties page opens.

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Section 4: Configuring AccuRoute Server

2	In the <b>DESCRIPTION</b> text box, enter <b>MANUAL RELEASE</b> .
---	---

Queue Wor	kflow Rules Properties	×
Description:	Manual Release	
<u>C</u> riteria:		Add Properties Remove
Actio <u>n</u> :	(NOT CONFIGURED)	Configure
	OK.	Cancel

- 3 Click ADD beside the Criteria text box, to open the Add Workflow Criteria page.
- 4 Select **RELEASED BY THE IMAGE-IN QUEUE OPERATOR**.

Add Workflow Criteria	×
<u>C</u> riteria:	
Property Dictionary Item	
E-Signed	
Released by Image-In Queue operator	
1	
< <u>B</u> ack. <u>N</u> ext > Car	icel <u>H</u> elp

- 5 Click **NEXT**.
- 6 For **The job** option, select **IS** and for the **Released By** option verify **ANYONE** is selected.

Add Workflow Criteria	×
The job © is not Beleased by © Anyone © User:	
< <u>B</u> ack Finish	Cancel Help

- 7 Click **FINISH** to close the **Add Workflow Criteria** page.
- 8 Click **CONFIGURE** to open the **Configure Workflow Action** page.

9 In the Action area, select MANUAL REIVIEW. Selecting this option will route the documents to the Queue's default destination.

onfigure Workflov	Action			x
Action:				
External Applica	ation			
Automatically IT	outo			
1		R		
[	< <u>B</u> ack	<u>N</u> ext >	Cancel	<u>H</u> elp

**10** Click **NEXT** and then click **FINISH**. Configuring the rule is complete.

Queue Worl	kflow Rules Properties	×
Description:	Manual Release	
<u>C</u> riteria:	Released by Image-In Queue operator by anyone	Add Properties Remove
Actio <u>n</u> :	Route to Queue Default Destination	Configure
		Cancel

II Click OK to close the Queue Workflow Rules Properties page.

### Workflow rule 2

- I Click ADD to add a workflow. The Queue Workflow Rules Properties page opens.
- 2 In the **DESCRIPTION** text box, enter **AUTOMATICALLY RELEASED**.
- 3 Click ADD beside the Criteria text box, to open the Add Workflow Criteria page
- 4 Select **PROPERTY DICTIONARY ITEM** and click **NEXT**.
- 5 From the **PROPERTY** drop down list select **ACCOUNTNUM**, select **IS VALID** option. Then click **FINISH** to close the **Add Workflow Criteria** page.
- 6 Click **CONFIGURE** to open the **Configure Workflow Action** page.
- 7 In the Action area, select AUTOMATICALLY ROUTE.

Configuring the rule is complete.

Click OK to close the Queue Workflow Rules Properties page.

### **Configuring Groups**

This section includes:

<u>Creating a Group (4-18)</u> <u>Adding Image-In Queue permissions to a Group (4-19)</u> <u>Configuring access to Volume Lists (4-21)</u> <u>Configuring Queue Access (4-21)</u> <u>Creating outbound rules for Image-In Queue (4-21)</u>

### Creating a Group

The group Default is automatically created when you install AccuRoute v3.01. All users in the Domain Users group in the Active Directory are members of this group.

Use the instructions below to create your desired group.

#### To create a Group:

- I Click START > ALL PROGRAMS > OMTOOL > OMTOOL SERVER ADMINISTRATOR.
- 2 In the console tree, expand the AccuRoute Server.
- 3 Expand **CONFIGURATION** and select **GROUPS** from the drop down menu.
- 4 Right click Groups and select **New > GROUP**.
- 5 In the details pane, right click and select **NEW > GROUP** from the drop down options.

aroup					
Custom Options Assignable Distribution Creator					
General	Members	AccuRoute	Prompts	Scan Settings	
و 🧐	iroup				
<u>N</u> ame:					
Description:	<u> </u>				
<u>O</u> rder:	00000002				
		ОК	Cancel	<u>H</u> elp	

- 6
- In the **NAME** text box, you must enter a name for the group.

- 7 In the **DESCRIPTION** text box, optionally enter a brief description of the group.
- 8 Click **MEMBERS** option to open the **Members** page.
- 9 Click **ADD** and enter a name or some letters of a predefined group in the Active Directory, for example Domain Admins. This name is to be associated with the permissions in the group you are creating.
- **10** Click **CHECK NAMES** to see a list of predefined names in the Active Directory that matches the name criteria you entered.
- I Select the group name you want from the list and click **FINISH** to close the **Add group** page.
- 12 Click **OK** to save the configuration settings. The group is created and listed in the details pane.

### Adding Image-In Queue permissions to a Group

Add the Image-In Queue permission to the desired Group following the instructions below.

#### To configure a Group:

- I Click START > ALL PROGRAMS > OMTOOL > OMTOOL SERVER ADMINISTRATOR.
- 2 In the console tree, expand the AccuRoute Server.
- 3 Expand **CONFIGURATION** and select **GROUPS** from the drop down menu.
- 4 Double click your desired Group to open the **PROPERTIES** page.
- 5 Click the **IMAGE-IN QUEUE** tab to open the Image-In Queue properties.
- 6 Check the box beside ENABLE MEMBERS OF THIS GROUP AS AN IMAGE-IN QUEUE OPERATORS option.
- 7 For atypical Healthcare Installation setting, choose all permissions listed.

All permissions except ALLOW DOCUMENTS TO BE SPLIT, ALLOW INCOMPLETE DOCUMENTS TO BE RELEASED and ALLOW WORKFLOW LOCKS TO BE MANUALLY RELEASED are selected by default. The permission **OPERATOR MUST VIEW ALL DOCUMENT OAGES BEFORE COMPLETING** is not implemented at this time.

Note When an user logs into Image-In Queue as a member of a group, the user has all the permissions you select in this step.

The table below lists all permissions and a brief explanation of each of the permissions.

#### Table 5. List of permissions that can be allowed for an Image-In Queue Group

Permission	Explanation
Allow data to be edited	Will allow editing of required document metadata. For example, if a metadata field requires validation the user can fill in the required value for validation.
Allow document to be annotated	Not a valid option.

Permission	Explanation
Allow documents to be deleted	Will allow user group to delete processed documents. Documents must be moved into the processed queue first before they can be deleted.
Allow documents to be merged	Will allow Image-In Queue operator to merge multiple documents to create a new document. When you merge multiple documents, the originals automatically move to the processed queue. Merging of documents is useful if a device user failed to scan all pages of a document and the electronic copy has missing pages. In this case, the pages he forgot to scan can be scanned separately and then merged to form the complete electronic document.
Allow documents to be released	Will allow Image-In Queue operator to release a document. Releasing a document is similar to routing it to an Object Archive database. A document can be released only after all the required properties have been validated and if the document has a specified destination. Also, documents that are in deficiency cannot be released. If no default destination is specified, the Release option in Image-In Queue client will be disabled.
Allow documents to be routed	Not a valid option.
Allow documents to be saved to a DMS	Not a valid option.
Allow documents to be split	Will allow Image-In Queue operator to split a single document into two separate documents. To split a document, multi select the pages that should be in the first document and then right click and select split. The pages you selected becomes the first document and the rest of the pages in the original document combine to become the second document. The original document that you split moves to the processed queue.
Allow documents to be saved locally	Will allow the document to be saved to the local system or to the network.
Allow incomplete documents to be moved to processed	Will allow incomplete documents to move to the processed queue. This is useful in situations where you have documents with invalid scan or where the documents should not be routed to the Object Archive server.
Allow incomplete documents to be released	Will allow incomplete documents to move to a default selected location, for example Object Archive database.
Allow management of deficiencies	Will allow mapping to and management of deficiency properties. When the Image-In Queue operator assigns a deficiency to a document, he has to provide the email of the user who will address the deficiency. (This user whose email is assigned must be a member of the group the queue is assigned to).
Allow printing of documents	Will allow documents to be printed to a network printer.
Allow workflow to be manually released	Will allow the Image-In Queue operator to manually release documents in a workflow. When a document needs vouchering, it is sent to the External Application for processing. When the Elite operator processes the document, it is locked in Image-In Queue so that no one can operate on it and thus maintain data integrity. If the lock is not automatically released after the Elite operator has finished processing the document, this permission will allow the Image-In Queue operator to manually release the lock
Operator must view all document pages before completing	Not a valid option.

### Table 5. List of permissions that can be allowed for an Image-In Queue Group

8 Click **OK** to save your selection.

### Configuring access to Volume Lists

#### To give the group access to Volume Lists:

- I Click START > ALL PROGRAMS > OMTOOL > OMTOOL SERVER ADMINISTRATOR.
- 2 In the console tree, expand the AccuRoute Server.
- 3 Expand **CONFIGURATION** and select **GROUPS** from the drop down menu.
- 4 Double click your desired Group to open the **PROPERTIES** page.
- 5 Click the **VOLUME LISTS** tab to open the Volume Lists properties.
- 6 Check the box beside the ENABLE SEARCHING THE FOLLOWING VOLUME LISTS FOR MEMBERS OF THIS GROUP option.
- 7 Check the Volume List **Medical Record** and **Active** from the list displayed. The volume list search is for the web archive search feature and determine the queue that is available for the web users to search in for their imported documents.
- 8 Click **OK** to save your changes.

### **Configuring Queue Access**

#### To give the Queue Access to Volume Lists:

- I Click START > ALL PROGRAMS > OMTOOL > OMTOOL SERVER ADMINISTRATOR.
- 2 In the console tree, expand the AccuRoute Server.
- 3 Expand **CONFIGURATION** and select **GROUPS** from the drop down menu.
- 4 Double click your desired Group to open the **PROPERTIES** page.
- 5 Click the **QUEUE ACCESS** tab to open the Queue Access properties.
- 6 Check the box beside the ENABLE MEMBERS OF THIS GROUP TO ACCESS THE FOLLOWING QUEUES option.
- 7 Select the Queue **Clinical** from the list displayed.
- 8 Click **OK** to save your changes.

### Creating outbound rules for Image-In Queue

#### To create the rule:

- I Click START > ALL PROGRAMS > OMTOOL > OMTOOL SERVER ADMINISTRATOR.
- 2 In the console tree, expand the AccuRoute Server.

- 3 Right click **RULES > OUBOUND > NEW RULE**. The Create New Rule wizard opens.
- 4 Click ADD. The Add Rule Criteria list opens.
- 5 Select **DESTINATION IS IMAGE-IN QUEUE** and click **NEXT**.
- 6 In the Items to Match page, enter Where Destination is Image-In Queue IS. Click FINISH then NEXT.
- 7 In the Specify the Actions to take for this Rule page, click ADD.
- 8 In the Add Rule Action page, select ROUTE TO IMAGE-IN QUEUE and click NEXT.

Rouce	to Image-I	n Queue	<u>^</u>
<u>S</u> ele	ect an Image-I	I Queue settings	<u>v</u>
	S <u>e</u> t Prope Tip:	rties If you do not specify a specific que have a default workflow applied to	ue, jobs routed by the rule will them.
		< <u>B</u> ack Finish	Cancel <u>H</u> elp

- 9 Check the box beside Specific Queue and select the Queue you created in <u>Creating Queues</u>.
- 10 Click SET PROPERTIES. The DMS Rule Properties page opens.
- II Select CORE PROPERTIES and then click ADD.
- 12 In the NAME text box, add name prDataExtraction and in VALUE text box, add 3. This is the value set for routing barcodes to IIQ.
- 13 Save your changes and close open dialogs.
- I4 Save the rule.

### **Configuring Server Validation**

Important This is an optional configuration depending on customer specific needs.

In a typical healthcare configuration, the following validators may need to be set up.

- MedicalRecord
- Account

Each of these validators refer to database tables maintained within the SQL Server that the Print Queue Monitor Service manages.

#### To set up validation:

- I Click START > ALL PROGRAMS > OMTOOL > OMTOOL SERVER ADMINISTRATOR.
- 2 In the console tree, expand the AccuRoute Server.
- 3 Select CONFIGURATION and then right click VALIDATORS. From the drop down menu, select NEW > VALIDATOR.
- 4 The **Select Validation Type** page opens. Select **ADO VALIDATOR** from the **Type** drop down list.

Select Validation Type		×
<u>I</u> ype: ADO Validator		
	OK	Cancel

5

### Click **OK**. The **Validation Properties** page opens.

Validation Pro	operties		×
General A	DO		
ID:			
Туре:	ADO Validator		
<u>N</u> ame:	MedicalRecord		
Description:			
Options:	<u>Mandatory: User must specify a valid value</u> <u>Optional: User may continue if not valid</u> <u>User must confirm successful validations</u>		
	OK Cancel	<u>H</u> elp	

- 6 In the NAME text box, you must enter the name like MedicalRecord or Account.
- 7 In the **DESCRIPTION** text box, you must enter a brief description.

*Note* You cannot continue with creating the validator unless you specify the name and provide a description of the validator.

- 8 Verify that the **MANDATORY: USER MUST SPECIFY A VALUE** option is not selected. Also that the check box beside the **USER MUST CONFIRM SUCCESSFUL VALIDATIONS** is not selected.
- 9 Click the ADO option.
- 10 In the DSN text box, enter the following string: Driver={Sql Server}; Server=[your SQL
  server name]; Database = [AccuRoute Healthcare database name]; User
  ID=""; Password="";

II In the QUERY text box, enter the following string: select [name] from [name table]
where [name] = `%name%.

For example, for the MedicalRecord field, you will enter: Select AssignedPatientID from PatientIDs where AssignedPatientID = %MedRecNumber% and for the Account field, you will enter: Select v.AssignedPatientVisitID FROM PatientVisits v, PatientIDs m WHERE v.Patient=m.Patient and v.AssignedPatientVisitID = '%AccountNumber%' and m.AssignedPatientID='%MedRecNumber%.

Validation Properties	×
General ADO	
DSN:         Driver=(Sql Server); Server=magnolia\SQLE xpress;           Database = AccuRoute Server; User ID="";           Password="";	×
Query: Select AssignedPatientID from PatientIDs where AssignedPatientID = %MedRecNumber%	st
OK Cancel	Help

- 12 Click **TEST** to open the Test Validation page. Verify a valid record for the table you are attempting to validate against.
- **I3** Click **OK** to create the validator.

## Section 5: Installing Image-In Business Server

This section includes:

Requirements (5-1)

Installing Image-In Business Server (5-2)

Before you can start using the Healthcare component, you need to set up the Image-In Business server and its clients. The Image-In Business Server must be installed on the same system running the AccuRoute Server. The client pieces must be installed on separate client systems and then run from there.

### Requirements

The Image-In Business Server is installed on the same system running the AccuRoute Server. It has the following requirements:

- Non virtual Filescan connector
- Shared folder for the Filescan connector containing a control file stating how jobs will be submitted to the Accuroute Server for routing.

For information on how to create Filescan connector, see <u>Adding a Filescan connector</u>. For information on how to create a Filescan folder, see <u>Guidelines for creating a Filescan folder</u>. For information on creating control files, see

Guidelines for creating control files.

### Installing Image-In Business Server

#### To install the Image-In Business Server:

- I Login to the system running your AccuRoute Server.
- 2 Navigate to the following directory: C:\PROGRAM FILES\OMTOOL\OMTOOL SERVER\CLIENTS\IMAGE-IN BUSINESS.
- 3 Double click **SETUP.EXE**. The InstallShield wizard opens and configures your system for installation. When configuration is complete, you see the welcome message.

Image-In Business Server - InstallShield Wizard		
	Welcome to the InstallShield Wizard for Image-In Business Server	
	The InstallShield Wizard will install Image-In Business Server on your computer. To continue, click Next.	
	< Back Next> Cancel	

4 Click NEXT. The Choose Destination Location page opens. The default destination is C:\PROGRAM FILES\OMTOOL\IMAGE-IN BUSINESS SERVER.

Image-In Business Server - InstallShield Wizard	×
Choose Destination Location Select folder where setup will install files.	
Setup will install Image-In Business Server in the following folder.	
To install to this folder, click Next. To install to a different folder, click Brows another folder.	e and select
Destination Folder C:\\Omtool\Image-In Business Server\ InstallShield	Browse
< <u>B</u> ack <u>Next</u> >	Cancel

5 Click NEXT. The Select Shared Working Directory page opens.

Image-In Business Server - InstallShield Wizard	×I
Select Shared Working Directory	
Select a working folder for batches in progress. This folder will be shared for all users to place scanned documents for Indexing.	
Destination Folder           C:\ImageRepository           Browse	
Instalionield           Keiter         Keiter           Cancel         Cancel	

The default location is **C:\IMAGEREPOSITORY**.

Section 5: Installing Image-In Business Server

### 6 Click **NEXT**. The **Select AccuRoute Destination** page opens.

Image-In Business Server - InstallShield Wizard	X
Select AccuRoute Destination	
The AccuRoute Server must be configured with a FileScan connector to receive completed batches for archive. Specify the UNC path to the folder being monitored by AccuRoute.	
BIOWSE	
InstallShield	
< <u>B</u> ack <u>N</u> ext> Cancel	

7 Click **BROWSE** and then select the **Filescan** folder you created prior to installing the Image-In Business Server. The **Database Server** page opens.

Image-In Business Server - InstallShield Wizard	×
Database Server Select database server and authentication method.	24
Database server that you are installing to:	
[local/SQLEXPRESS	Browse
Connect using:	
• Windows authentication	
SQL Server authentication using the Login ID and password below	
Login ID: sa	
Password:	
Name of database catalog:	
ImageInBusiness	Browse
InstallShield	
< Back Next >	Cancel

- **a** In the **Database server that you are installing to** section, expand the drop down option and select the database.
- **b** Keep Windows authentication configuration.
- c Keep the default database catalog name as ImageInBusiness.

5-4

### 8 Click NEXT. The Ready to Install the Program page opens.

Image-In Business Server - InstallShield Wizard	×
Ready to Install the Program The wizard is ready to begin installation.	
Click Install to begin the installation.	
If you want to review or change any of your installation settings, click Ba the wizard.	ck. Click Cancel to exit
InstallShield	all Cancel

9 Click INSTALL to begin the installation. When installation is complete, you will see the InstallShield Wizard Complete page.

Image-In Business Server - InstallShield Wizard	
	InstallShield Wizard Complete The InstallShield Wizard has successfully installed Image-In Business Server. Click Finish to exit the wizard.
	< <u>B</u> ack <b>Finish</b> Cancel

**10** Click **FINISH** to close the wizard.

When you install Image-In Business Server, it also installs the setup files for the following client applications:

- Image-In Direct Capture
- Image-In Business Document Capturing and Archiving System

The client setup files are located in the C:\PROGRAM FILES\OMTOOL\IMAGE-IN BUSINESS SERVER\CLIENT directory.

Note

You must share this folder so that the setup files are accessible from the clients systems.

Section 5: Installing Image-In Business Server

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